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CORPUS CHRISTI, TEXAS; THURSDAY, MAY 6, 2021; 9:04 AM
 1
 2
               THE COURT: Would you call the case then, please?
 3
               CLERK: Yes, Your Honor. The Court calls Civil
 4
     Action 11-84 M.D. et al. v. Abbott et al. May we have
 5
     appearances, please?
 6
               THE COURT: Charlie, I'm missing the CWOP. Is it
 7
     here? Okay. Will you get appearances again, please?
 8
               MS. LOWRY: Your Honor, Marcia Lowry for Plaintiffs.
 9
     Mr. Yetter will not be with us today.
10
               THE COURT: I did give permission through the
11
     Monitors to go ahead and go to his other hearing.
12
               MS. LOWRY: Yes, Your Honor. I understood that he
13
     had gotten leave from the Court to do that.
14
               THE COURT: Go ahead. I interrupted somebody giving
15
     their appearance. Sorry.
               MS. REMLIN: Good morning, Your Honor. Christina
16
17
     Remlin, lead counsel Children's Rights for Plaintiff children.
18
               THE COURT: Thank you.
19
               MR. DIXON: Your Honor, Stephen Dixon for Plaintiff
20
     children at Children's Rights.
               THE COURT: Let's see. For the governor, for HHSC
21
22
     and DFPS?
23
               MR. SWEETEN: Your Honor, Patrick Sweeten on behalf
24
     of the Office of the Governor. With me --
25
               MR. BRISSENDEN: Good morning, Your Honor. This is
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1
     Reynolds Brissenden from the Texas Attorney General's Office on
 2
     behalf of HHSC and Executive Commissioner Young. Also with me
 3
     this morning, as were present yesterday, my colleagues, Raymond
 4
     Winter, Division Chief of Civil Medicaid Fraud Division,
 5
     Eugenia Krieg, Deputy Chief, along with Paul Moore, Noah
 6
     Reinstein.
 7
               MS. FORE: Good morning, Your Honor. Elizabeth Brown
 8
     Fore appearing on behalf of Defendant Jaime Masters in her
 9
     official capacity as Commissioner of DFPS. Along with me is
10
     Kara Holsinger and Clayton Watkins.
               THE COURT: I see Mr. Carson is here. Is Ms.
11
12
     Rodriguez here?
13
               MR. DEWALD: Yes, Your Honor, Ms. Rodriguez is here,
14
     and Jay Dewald, Norton Rose Fulbright, representing Children's
15
     Shelter, Family Tapestry and Ms. Rodriguez.
               THE COURT: Thank you. What I neglected to do
16
17
     yesterday, I read off some of the RTBs for Whataburger and
18
     Family Tapestry and Children's Shelter after they were placed
19
     on heightened monitoring. But I didn't go into the ones that
20
     put them on heightened monitoring. You know, Children's
21
     Shelter is the overall CPA with three -- GRO, Children's
22
     Shelter, Family Tapestry, and Whataburger. And the Children's
23
     Shelter, the CPA, which is unusual itself, has 10 right to
24
     believes, 56 total deficiencies, of which 28 are high, which is
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-- those are minimum standards, which are quite serious.

Eight of -- of the 15 right to believes, eight from the -- from five are abuse and neglect investigations opened before heightened monitoring. On June 10, 2016, a report to SWI, which is the statewide call-in center, had an abrasion and bruise on his face after he threw a box at a staff member. The staff member picked the box up and threw it back at the child, hitting him the face and causing him to fall to the ground.

The staff person picked him up then and slammed him into a bed, and the child has bruises on his chest, arms and underneath his left eye. Video footage reviewed during the investigation showed the staff person physically escorting the child down the hallway to his room, and the staff person could be seen dragging the child on the floor and lifting him up by his neck; throwing an object in an overhead motion with force into the child's bedroom. That was an RTB for physical abuse by a staff member.

On August 26, 2017, two children ran out of an open gate on the facility and attempted to run away. That was neglectful supervision. During one of the runaways that's -- of course, the staff had to redirect traffic because the child was in the middle of the road, of a busy road. It turns out the facility was understaffed that night, and one of the children who attempted to run away was supposed to be on one-to-one supervision, however, that was not happening. So, the minimum standards violation was also issued for a right -- for

a child to be free from abuse and neglect.

And then on April 9, 2019, a 16-year old male foster child was having a sexual relationship with a female staff member. The child was wearing a charm bracelet that he told other children it was given to him by the staff member.

Another report was made to the SWI, the call-in center, by the child's caseworker alleging that the foster child told the caseworker he'd gotten a female staff member pregnant, but believed she had not -- that it had been terminated. The child was again interviewed and acknowledged a sexual relationship with staff members and provided great detail. And the investigator was able to substantiate.

Another investigation in April of 2019, an 18-year old female -- male foster youth in facility made a graphically sexual -- inappropriate remarks to a 17-year old female, a 14-year old female foster child, and a 13-year old female child. The 13-year old was described as the 18-year old's girlfriend, however, the 13-year old may have denied this but revealed the 18-year old had been placed on a safety plan requiring one-to-one supervision, which also was not occurring.

In May of 2019, a 17-year old made an outcry to a staff member at Whataburger that his 17-year old roommate touched him inappropriately. Both children acknowledged sexual contact. The aggressor had been flagged as an indicator for sexual aggression and had a safety plan requiring one-on-one

supervision, and shouldn't have been in the room with another person. And video footage showed that the staff member responsible for one-on-one check wasn't doing that.

And this just goes on and on and on. There was a substantiated report of a child being body-slammed into the floor by a staff member and knocked unconscious. I mean, this is not a history of a stable, and good, and safe environment for any child. And it's not just -- and for the CPA itself to have received that many placement RTBs is stunning. So I wanted to double-check for the record that we had that clearly there.

Also, Ms. Rodriguez, yesterday you complained about having too many kids, when, in fact, we have email records of you emailing the Department saying that you needed more children to make this financially survivable for you. And, in fact, you were already getting \$500 a day, and you weren't even a residential treatment program. And one of the residential treatment programs -- I don't know the finances for each of them but Devereux, which was fortunately subsequently -- DFPS removed all the children -- was getting under 500. Four hundred-and-something dollars a day in a residential treatment program. So, it's not like you were being underpaid. So you can't say you had too many kids on one hand and that you want more for money on the other. That's not survivable.

And then at the -- at some point I'm going to talk in

1 a minute about the remedial orders that were not part of the 2 contempt but are of concern now in the Monitors' Report. And I want to ask -- is Commissioner Masters with us today? Yes, I 3 4 see you. Thank you. Last hearing, you said you would 5 investigate -- or somebody said -- the caseworkers' access in 6 CLASS in order to get the information or allegations that came 7 through SWI. And HHSC had told me at that last hearing that 8 they were going -- that people -- that caseworkers who needed 9 it -- and I don't know what that meant -- would have access. 10 Now, are there still problems back and forth in this area, Commissioner Masters? 11 12 COMMISSIONER MASTERS: No, Your Honor. It is my 13 understanding that we worked collectively together with HHSC to 14 get access to those who needed it. And that should be 15 remedied. 16 THE COURT: Thank you. Now, yesterday I talked 17 about, but I'm not sure -- I went through all my notes for 18 preparing for the hearing, during the hearing, and here are 19 just some loose ends I need to talk to you about. 20 I need to identify the variances granted to the 21 heightened Monitored places, as well as talk about the 22 placement request for waivers. The Monitors received all the 23 requests for variances for heightened monitoring, but what they 24 didn't get access to were those granted and why they were 25 granted. And they also, in cross-referencing on case reads,

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1
     they couldn't match up some of the placements that were placed
 2
     there with any kind of request or any kind of variance.
     saying that right, Ms. Fowler?
 3
 4
               MS. FOWLER: It doesn't -- it's not the variances,
 5
     Judge (indiscernible) --
 6
               THE COURT: I mean, the placement -- we're talking
 7
     about placement requests. Not variances on staff and what have
 8
     you, but placement requests. They couldn't match up the kids
 9
     with any placement request approvals, or placement requests
10
     even. So, though they were supposedly given all the requests,
     they weren't given any of the approvals. And, in fact, far --
11
12
     of 118 PMC children that were placed as a result of -- in
13
     heightened monitoring, after heightened monitoring began, they
14
     don't have all the requests for 71 percent of those children.
15
     Is that right, Ms. Fowler?
16
               MS. FOWLER: Right. We cannot find --
17
               THE COURT: They couldn't find them.
18
               MS. FOWLER: Right.
19
               THE COURT: They couldn't find them anywhere.
20
               MS. FOWLER: We couldn't find the request in what had
21
     been provided to us for 71 percent of the PMC children.
22
               THE COURT: Of the request provided to Ms. Fowler --
23
     and that's part of her assignment as the Monitor -- she
24
     couldn't find requests for 71 percent of the 118 PMC children
```

that were placed in heightened monitoring after -- in these

1 facilities. So, that needs to be taken care of immediately.

And I want to talk to you about variances. When last we met, HHSC was granting variances to these facilities that were on heightened monitoring -- or not on heightened monitoring but had -- I guess they were all on heightened monitoring. They were granting -- HHSC was granting the variances to heightened monitoring places for staffing and training. DFPS did not know that and they're the placement agency.

When last we met, that was my understanding. Has that been worked out at least? Are you getting notice of that, Miss -- Commissioner Masters? You're shaking your head yes.

COMMISSIONER MASTERS: Yes, Your Honor. Yes, Your Honor.

THE COURT: So, now you know about it. Now, let me suggest another remedy. Instead of giving variances, HHSC, to heightened monitoring places or staff -- or staffing, take the children out so that the staffing still is the right ratio for the children. Don't put the children at risk but just lower the number of children there. And whatever it takes, try to do that.

And I'm not understanding the variances for training.

Because the ratios are supposed to be five children per

caregiver, and a place like Azleway Valley View, New Life were

granted variances for eight children per caregiver. That's a

- 1 huge variance. And that's somebody on heightened monitoring.
- I mean, that's just, to me, it endangers children more than
- 3 necessary.

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Obviously, these ratios were established for a reason, and here these are heightened monitoring places -- huge issues with these people on heightened monitoring. And we go through each one of them. They're in the Report and they're in

the CWOP Report, the Children Without Placements Reports.

And for benchmark -- supervisory visits must have -supervisory visits in the foster home must occur at least
quarterly. And that was granted a waiver. Why on earth would
you grant a waiver of a supervision visit to a heightened
monitoring place? So, that may be a matter for -- I'm just
giving you a heads up here, that this may be a matter for a
future contempt. And these are very serious concerns. So,
heads up, try to fix this, please.

And I know we -- you want to talk about the pandemic and all these other things, but we can't -- the children are already in danger with the pandemic without making it -- exacerbating the situation.

Okay, so we talked about that. And I wanted to ask

HHSC in Remedial Order 21 -- for license revocations, there was

this new rollout, I guess, in May of 2020 for determining

closures. And have you -- I haven't seen it but I'm sure the

Monitors have. When -- how do you determine enough is enough

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1
     with some of these right to believes and standards violations?
 2
     And the standards violations, I emphasize once again, affect
 3
     the safety of these -- safe placements of these children.
 4
     HHSC?
               MR. BRISSENDEN: Thank you, Judge. We have with us
 5
 6
     this morning Ms. Shaw from HHSC CCR.
 7
               THE COURT: Do you have Commissioner Young? Do you
 8
     have Commissioner Young?
 9
               MR. BRISSENDEN: And we have -- yes, Your Honor --
10
     Executive Commissioner Young with us here this morning as well.
11
     And they are both --
12
               THE COURT: Can I ask -- can I ask you, Commissioner
13
     Young, when is -- I mean, let me just tell you this. Ms. Shaw
14
     testified last time that HHSC was not child-centric and that
15
     was so concerning that I'm not really interested in hearing
     from her in the future testimony. I just have to lay that out
16
17
     to you right now. That was so appalling, when I reviewed these
18
     minimum standards violations, that they were operation-centric
19
     and not child-centric. That was so stunning. So, I want to
20
     hear from you, when is enough enough with the right to believes
21
     and the deficiencies? Are you on mute?
22
               COMMISSIONER YOUNG: Oh, I'm sorry.
23
               THE COURT: That's all right.
24
               COMMISSIONER YOUNG: Your Honor, thank you very much.
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You know, it is -- my position, as the Executive Commissioner

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1
     of HHSC, that we become the agency that protects children, that
 2
     is our job and we are --
 3
               THE COURT: And you're coming along, Commissioner,
 4
     you're coming along. But I just want everybody to go up here
 5
     and --
 6
               COMMISSIONER YOUNG: Yes, Your Honor. And so I -- we
 7
     will continue to work with the Monitors on these issues. I
 8
     know that we have had a lot of improvements that we've had to
 9
     make. I really believe that we are working in the right
10
     direction to protect our children. And again, these are our
     children. So, I just want to assure you we'll work with the
11
12
     Monitors on this, and we can continue to improve.
13
               THE COURT: So, when is enough enough? What is your
14
     cutoff for closing down or recommending license revocations?
15
     Because I -- I will talk to you, too, about these -- you know,
16
     the five facilities that were recommended for closure for DFPS,
17
     and only three of them closed. And the one that didn't close
18
     was the one with all six -- I don't remember how many children
19
     -- six or seven children, with six dogs, tons of puppies. They
20
     were hoarders. They couldn't even find the vaccination for the
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Monitors' Report. I mean, those are really serious issues.

COMMISSIONER YOUNG: Yes, ma'am.

animals that they had. And that starts on page 340 of the

21

22

23

24

25

THE COURT: So, there's still children there in a house full of animals that may or may not be vaccinated.

1 COMMISSIONER YOUNG: Your Honor, I'm trying to look 2 at the document. 3 THE COURT: That's all right. I'm trying to pull it 4 up, too, so --5 COMMISSIONER YOUNG: Your Honor, excuse me one moment 6 while I get --7 THE COURT: 339. Sorry. Thank you. Ms. Fowler's just pointed me to the -- Medication logs weren't able to be 8 9 viewed -- It begins at 338 of the Monitors' Report. There was a closure recommendation and it was made in March and is still 10 pending -- I'm sorry, it was made in October and it's still 11 12 pending when the Monitors last checked. That was the one with 13 the Downs child -- Syndrome child almost drowning in the pool 14 because the foster mother was in the pool making adjustments to 15 the pool pump and not advising -- supervising the child. 16 There was some concern regarding the story that she 17 told about the events that took place. She stated that the 18 child was in a lifejacket but when the child was discovered, 19 she was not breathing and CPR had to be performed. She framed 20 it as an accident rather than a lack of supervision. 21 I mean, these are the kinds of things that are very 22 concerning when you have -- I think there are at least two 23 special needs children in that foster home. And an above-24 ground pool is especially a red flag, especially if somebody's

25

getting almost drowned.

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1
               And then (indiscernible) newborn child in May of 2018
 2
     to a CPS office for a visit, and left another -- and left a 10-
 3
     month-old in a car, in a running (indiscernible) outside. I
 4
     mean, duh.
 5
               COMMISSIONER YOUNG: Terrible. Terrible.
 6
               THE COURT: Now, why would that (indiscernible) -- ?
 7
     Just pointing this out.
 8
               COMMISSIONER YOUNG: Your Honor, I -- no, go ahead,
 9
     I'm so sorry.
10
               THE COURT: I'm just pointing that out as something
     of great concern and possibly a matter for a future
11
12
     investigation. And then there's the one on, I think, the 340
13
     that was denied closure altogether. And this one says the
14
     foster mother is deceptive and vague and confronting the
15
     individuals who reside in her home.
16
               Oh, my goodness. This is the one where the neighbors
17
     all called in. There are seven-eight cars all there all night
18
     long, marijuana being smoked in the backyard, people living
19
     there that are adults that are confirmed there that are not
20
     supposed to be there. Nobody knew they were there. Why on
21
     earth would that be a denied closure? I mean, this is so
22
     dangerous, and the children are too afraid to tell you --
23
     except they're telling you there's lots of alcohol going on in
24
     the house. And that -- the caseworker actually could smell
25
     alcohol on the foster parent. And, yet, that closure was
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denied. I'm holding you responsible, Commissioner, I'm just telling you.

And you're getting a good record but you don't want to blemish it with this kind of stuff. This is why I'm asking, when is enough enough? I mean, the neighbors are calling in, for goodness' sake, complaining about all-night comings and goings. So, what do you think is going on there with marijuana in the backyard and alcohol on the foster parent's breath? This is not a place where children need to be, and I need a follow-up by the end of workday today about this place, and are the children still there?

COMMISSIONER YOUNG: Yes, ma'am. We can get that for you.

MR. BRISSENDEN: Judge, if it's of any assistance, with regards to the one child that you were referencing at the beginning with regards to the pool. In looking at the Monitors' Report, there was description of -- that the situation was that there were two other foster care children in that home as well. So, there were three children, from my understanding in looking at the Monitors' Report. And that the family was in the process of adopting the other two children, and there was a judge that actually ordered that those two foster care children remain with the --

THE COURT: That's a different case. That's a different case. You've got the wrong case.

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1
               MR. BRISSENDEN: Okay.
 2
               COMMISSIONER YOUNG: We will get that information to
 3
     you by the end of the day today.
 4
               THE COURT: Thank you.
               COMMISSIONER YOUNG: Thank you, Your Honor.
 5
 6
               THE COURT: And these things are going to pop up and,
 7
     you know, I know this is going to happen, and none of us are
 8
     perfect -- unfortunately, not even federal judges. You know
 9
     how it goes. So, we can all work together and share
10
     responsibility on this, okay?
11
               COMMISSIONER YOUNG: Okay.
12
               THE COURT: Okay, let me move on to my point.
13
     those -- that's concerning. And only five -- there have only
14
     been five closures since May of 2020, in total, I think.
15
               The Monitors reported, on page 344 of the Monitors'
16
     Report, that, for instance, Brave Heart -- I love all these
17
     names. Apparently, the -- Anyway, my Monitors think there's a
18
     direct correlation between the name and the number of RTBs.
19
     But Brave Heart -- Brave Heart says here that the majority of
20
     the staff do not know that they're supposed to inform the call-
21
     in statewide number to report abuse and neglect. They just --
22
     if they see it, they tell their supervisors and it does not get
23
     called in.
24
               So, we need to make sure that there's training
25
     somehow for these staff members. I think that's what the CBV,
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1
     if I've got the right acronym -- I think that's what they're
 2
     supposed to be told, that they've got to call in people.
 3
               Well, Mr. Carson, while we're talking, are you there?
 4
     The Monitors got 11 o'clock last night your list that we talked
 5
     about. They need ID numbers so they can go into them exactly.
 6
     Can you provide those?
 7
               MR. CARSON: Yes, I'm working on that. I have some
 8
     of them and I don't have all of them yet, but I will provide
 9
     those.
10
               THE COURT: They will get that information to you
     immediately -- as soon as you get those numbers to them, so
11
12
     they can go review the cases.
13
               MR. CARSON: Thank you.
14
               THE COURT: I also want to know is there some policy
15
     in place -- I'm sure there is, but I don't know what it is; the
16
     Monitors may know -- when a child complains, like the body-
17
     slamming and being knocked out in Whataburger, do you remove
18
     the child to a respite care -- respite place, while you're
19
     investing? Or if you don't, how serious does the complaint
20
     have to be during the investigation for a child to be placed in
21
     a safe place while the investigation is going on? I'm
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COMMISSIONER MASTERS: Yes, Your Honor, that is my area. And I may not have all of the information

particularly concerned about physical and sexual abuse and

staff abuse. Commissioner Masters, is that your area?

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1
     (indiscernible) to speak up, but I don't know that there is a
 2
     policy. If the child is in danger, though, it would be my
 3
     expectation that the child would be removed while that
 4
     investigation is going on to ensure that they are safe.
 5
               THE COURT: I know -- I asked the Monitors and they
 6
     said they knew that some were put in a respite -- I think
 7
     that's the right word, I'm not sure that's the right word.
 8
               COMMISSIONER MASTERS: Yes.
 9
               THE COURT: But can we get some numbers on that? You
10
     know, I'm looking at some of these right to believes and
     wondering how long they stayed in that facility after these
11
12
     horrendous things happened to them.
13
               COMMISSIONER MASTERS: Absolutely. And I know it
14
     depends on the severity of what's happened.
15
               THE COURT: Yes.
16
               COMMISSIONER MASTERS: But we will absolutely
17
     (indiscernible) your response.
18
               THE COURT: And here's another great name, Pillars of
     Progress. Now, they were closed but they still have -- this is
19
20
     outside my purview, but I still point out that they still have
21
     an adult daycare center. And those are -- people are very
22
     vulnerable, too. Just point that out.
23
               Now, at the contempt hearing we discovered that
24
     DFPS's right to believes were being downgraded or waived by
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HHSC. Has that changed? Commissioner Young and Commissioner

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1
     Masters, where are we on that?
 2
               COMMISSIONER MASTERS: I'm sorry, Your Honor, could
 3
     you repeat that again?
               THE COURT: Can I ask -- I hate to make it part of
 4
 5
     the record but is everything doing all right with your
 6
     situation, Commissioner Masters?
 7
               COMMISSIONER MASTERS: Thank you, Your Honor, for
 8
     asking. It is still the same. No change.
 9
               THE COURT: Okay. If you need to leave at any time,
10
     just designate somebody to take over from you, okay?
               COMMISSIONER MASTERS: Yes, Your Honor.
11
12
               THE COURT: Okay. So, back to the question. What's
13
     happening with the downgrading of the complaints? You know, we
14
     found this out because the Monitors were saying to these GROs
15
     and RTCs, you know, you've got 37 right to believes and you're
16
     still operating. What are you doing about that? And they
17
     said, no, we don't have any of those. I'm making up the
18
     numbers. But it turns out when the Monitors inspect -- further
19
     investigated, they were being downgraded or waived by HHSC.
20
               So, what's the process there, Commissioner Young and
21
     Commissioner Masters? How is that happening? I should hear
22
     from Commissioner Young first, I think.
23
               COMMISSIONER YOUNG: Are we -- can you hear me, Your
24
     Honor?
25
               THE COURT: Yes, ma'am, thank you.
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1
               COMMISSIONER YOUNG: I'm not -- I'm not aware that we
 2
     are doing downgrading. I believe that -- I don't believe
 3
     that's something that happens at HHSC.
 4
               THE COURT: Yes, it was documented and I think it was
 5
 6
               COMMISSIONER YOUNG: Okay.
 7
               THE COURT: Was it in the First Report, Ms. Fowler or
 8
     Mr. Ryan? We talked about --
 9
               COMMISSIONER MASTERS: Your Honor --
10
               THE COURT: We talked about it at the contempt
11
     hearing.
12
               COMMISSIONER MASTERS: Your Honor, if I can --
13
               THE COURT: Yes.
14
               COMMISSIONER MASTERS: -- I think that it was a joint
15
     communication between us and HHSC. I believe Justin from my
     shop may be able to speak better to that.
16
17
               THE COURT: Ms. Fowler, was that your purview or Mr.
18
     Ryan's?
19
               MS. FOWLER: (indiscernible)
20
               THE COURT: Yes.
21
               MS. FOWLER: That was Kevin.
22
               THE COURT: Mr. Ryan, are you there?
23
               MR. RYAN: Yes, I'm here, Judge.
24
               THE COURT: Now, does that -- does that problem sound
     familiar?
25
```

1 MR. RYAN: Yes, I believe so. 2 THE COURT: Can you help them out and explain to them 3 what is happening? 4 MR. RYAN: Judge, this is with respect to the --5 could you just restate this, Judge? I want to make sure that 6 I'm speaking to -- You're talking about the First Report, is 7 that correct? 8 THE COURT: I think it was in the First Report that 9 there were several -- DFPS was issuing right to believes 10 through their SWI process and otherwise, and investigations --RCCI, and instead of the facility being notified that that was 11 12 happening, either they were appealing or they were doing 13 something to HHSC who was waiving or downgrading them. Have I 14 got that right? 15 MR. RYAN: Yes, so the issue was this, Your Honor: That after RCCI completed an investigation and made a 16 17 determination of reason to believe, the information was sent to 18 HHSC and HSSC, through what's now RCCR, conducted its own standards investigation and it had independent findings that 19 20 were regulatory. 21 And there were instances in which HHSC made minimum 22 standards deficiency violation findings, overturned those, 23 those were communicated to providers who misunderstood that the 24 original RTB had also been overturned, and providers were 25 sharing with Ms. Fowler and with me that they didn't realize

1 that they continued to have an RTB because they had received 2 information from HHSC that the finding had been reversed. 3 So we, in each of these instances, told the providers 4 be in touch directly with DFPS and with HHSC because these are 5 independent agencies making independent judgments. And just 6 because one is overturned, it doesn't mean that another is 7 overturning their decision. And, yes, Judge, there are cases 8 where there is an abuse and neglect finding from DFPS but HHSC 9 has nonetheless overturned its regulatory findings of deficiencies or violations. 10 11 THE COURT: Okay. 12 MR. RYAN: Does that capture that issue? THE COURT: Thank you very much, Mr. Ryan. So, now, 13 14 Commissioner Young, you have the issue and probably you were 15 unaware that this was happening. So, I'm going to ask Mr. 16 Ryan, do you all meet together, by the way? Do you jointly 17 meet Commissioner Masters, Commissioner Young and the two 18 Monitors? COMMISSIONER YOUNG: Yes, Your Honor. You requested 19 20 that we do that at the last hearing and we have honored that. 21 And commissioner Young and I meet monthly. 22 THE COURT: So, why don't we Zoom in on your next 23 meeting, the two of you, with Mr. Ryan and Ms. Fowler and give 24 you a better understanding of the history of this and my

25

concern?

```
1
               COMMISSIONER YOUNG: Yes, Your Honor.
 2
               THE COURT: And we'll address it at the next hearing.
 3
     There's bound to be a next hearing for something. And, if not,
 4
     in the next Report.
 5
               Now, again, I wanted to emphasize that the SSCCs, all
 6
     of them, have been woefully deficient. I wanted to ask, in
 7
     particular -- we don't have on St. Francis Ministries, which
 8
     has -- is a CPA with three branches. The CPA itself has, I
 9
     think, seven total deficiencies with a high deficiency -- high
10
     rating of five, medium is one, and medium-high is one.
               HHSC, what were those deficiencies? Somehow the
11
12
     Monitors weren't able to track those.
13
               COMMISSIONER YOUNG: Your Honor, can you hear me?
14
               THE COURT: Yes, ma'am.
15
               COMMISSIONER YOUNG: Let us look at those right now.
16
     We're looking them up.
17
               THE COURT: St. Francis is just -- St. Francis
18
     Ministries as a CPA has just started? Has just come on, is
19
     that right, Ms. Fowler?
20
               MS. FOWLER: St. Francis is one of the more recent
21
     entries to the SSCC responsibility.
22
               THE COURT: St. Francis, are you there? Do you have
23
     a representative?
               MR. GARCIA: Yes, ma'am. We're here, Your Honor.
24
25
               THE COURT: When did you all come into contract as a
```

```
1
 2
               MS. FOWLER: SSCC.
 3
               THE COURT: -- SSCC?
 4
               MR. GARCIA: We finalized our contract in July of
 5
     2019, and we assumed responsibility and ownership of receiving
 6
     children on 1-6-2020.
 7
               THE COURT: Okay, it looks like subsequent to that
 8
     time, you received -- I quess, including the CPA and the
 9
     entities, ten total deficiencies, of which five were rated
10
     high? Is that 2INgage, also? 2INgage is one of your
     facilities?
11
12
               MS. FOWLER: 2INgage is another SSCC.
13
               THE COURT: Separate SSC -- SSCC?
14
               MR. GARCIA: Yes, Your Honor.
               THE COURT: And St. Francis Community Services and
15
16
     Texas Inc. is a separate SSCC, and I lumped that in with the
17
     other St. Francis Ministries, which I shouldn't have done,
18
     right? Those are separate?
19
               MR. GARCIA: Yes, Your Honor, those are separate
20
     entities.
21
               THE COURT: Okay. Thank you. So, you don't have
22
     that many St. Francis Ministries. It's seven, of which five
23
     are high, one's medium-high, and one's medium. In the
24
     meantime, St. Francis Community Services, when did you start
25
     accepting children?
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```
MR. GARCIA: On January 6, 2020.
 1
 2
               THE COURT: Okay.
 3
               MR. GARCIA: Yes, Your Honor.
               THE COURT: Oh, wait a minute, I'm talking St.
 4
 5
     Francis Ministries.
 6
               MR. GARCIA: Oh, St. Francis Ministries, our CPA?
 7
               THE COURT: Yes.
 8
               MR. GARCIA: Your Honor, that was about three years
 9
     ago. I need to look at the exact date.
10
               THE COURT: Okay, so they are connected, those two?
11
               MR. GARCIA: Yes, we are the same -- we're the same
12
     organization under two different entities.
13
               THE COURT: St. Francis Ministries is the CPA, and
14
     one of their placements is St. Francis Community Services in
15
     Texas, is that right?
16
               MR. GARCIA: St. Francis Community Services is the
17
     SSCC; St. Francis Ministries is our CPA.
18
               THE COURT: Okay.
19
               MR. GARCIA: Two different entities, Your Honor.
20
               THE COURT: Okay. Okay, then you do have nine
21
     deficiencies, of which five are high, one's medium-high, and
22
     one's medium.
23
               So, while you're looking that up, Commissioner Young,
24
     on Remedial Order 27, order to report abuse and neglect to the
25
     proper places -- I think, SWI and -- well, no, I need to talk
```

```
1
     to Commissioner Young about this. Never mind. Have you looked
 2
     it up, Commissioner Young? Are we --
 3
               COMMISSIONER YOUNG: Yes, Your Honor. So, for the
 4
     SSCC we have three noted deficiencies. One person didn't take
 5
     normalcy training. There was a policy needed revision for
 6
     babysitter respite care, and the policy needed revision for
 7
     emergency behavioral intervention. And that's for the SSCC.
 8
     And we're now looking for the CPA, so --
 9
               THE COURT: Okay, thanks.
10
               Okay, while we're doing that, Commissioner Masters, I
     want to talk to you about Remedial Orders 35 and A4, which has
11
12
     to do with DFPS and, of course, encompasses the SSCCs. While
13
     DFPS dramatically improved in the graduated caseloads, these
14
     are the caseloads workloads. And with all the SSCCs and DFPS,
15
     there's only a 57 percent compliance.
16
               Can you tell me, DFPS and the SSCCs, what you need to
17
     come into compliance with Remedial Order 35 and A4?
18
     Commissioner Masters?
               COMMISSIONER MASTERS: Yes, Your Honor. I know that
19
20
     we have a request in to the legislature to increase our
21
     staffing, and that is moving through the process, and I know
22
     that will -- that will be essential to us coming into
23
     compliance.
24
               THE COURT: And for the SSCCs that need more -- I was
25
     thinking of OCOK. I mean, ACH, in particular and 2INgage --
```

1 will that be reflected with them, also, for more staffing? Or, 2 Mr. Carson, what do you need for your staffing that you can't 3 get? 4 MR. CARSON: We have people -- and the training 5 process is five months to get them fully case-assignable. 6 have people in the pipeline now being trained. So, the primary 7 thing we need is time to get people trained and get them case-8 assignable. 9 THE COURT: Okay. How about your turnover rate? You 10 know, there was a time when DFPS had a 65-70 percent turnover in the first two years. So, all that training money has gone 11 12 down the tubes. 13 MR. CARSON: Exactly. Yeah, ours was high the first 14 year. We had the transition of workers to us, and then we had 15 about -- it's in the Report, the exact numbers -- I believe it 16 was about 25 percent of the staff that joined us in March had 17 turned over. But it is higher than we'd like it to be right 18 now, and we're working on stabilizing that, too. 19 THE COURT: Okay. So you think you're going to be in 20 compliance soon? 21 MR. CARSON: Our projections are September at this 22 point, given the folks that we have in training and the

vacancies we need to fill and the turnover we're experiencing

THE COURT: So, you're telling me not in the next 30

23

24

25

now.

```
1
     minutes.
 2
               MR. CARSON: The next 30 days? Minutes?
               THE COURT: In the next 30 minutes, it's not going to
 3
 4
     happen.
 5
               MR. CARSON: You scared me, Your Honor. No, we --
 6
               THE COURT: I understand.
 7
               MR. CARSON: We're looking at September.
 8
               THE COURT: I just needed an answer. I just needed
 9
     an answer. That's really good, thank you. Commissioner
10
     Masters, what is your thought on this? How many more
     caseworkers are you asking for? Funds for caseworkers?
11
12
               COMMISSIONER MASTERS: I want to say we've asked for
     close to 300. I can't recall now. And Deneen or David may be
13
14
     able to remind me. But we also have a similar challenge that
15
     Ray had mentioned, and just keep the turnover -- keeping staff
     and getting them case-assignable.
16
17
               THE COURT: How is your turnover rate going?
18
               COMMISSIONER MASTERS: We are at, I believe, 23 or 24
19
     percent.
20
               THE COURT: In the first year or what? Two years or
2.1
     -- ?
22
               COMMISSIONER MASTERS: In this last year, I believe.
23
               THE COURT: Okay.
24
               COMMISSIONER MASTERS: And it's gone up, obviously,
25
     because of COVID, the challenge anyone's had.
```

```
1
               THE COURT: Okay. So, we're hoping next year,
 2
     everybody will be in compliance and --
 3
               COMMISSIONER MASTERS: Yes, Your Honor, that is our
 4
     hope.
 5
               THE COURT: -- that the funds will be there? I know
 6
     that the legislature has always been responsive -- you all, at
 7
     the time of trial anyway. Everybody testified that they've
 8
     never been denied funds that they needed for the safety of the
 9
     children. It's what happened to those funds that has always
10
     been an issue.
               So, what are we doing about Remedial Order 27, where
11
12
     you've got -- everybody has to report the abuse and neglect to
13
     the SWI or police, I think? So, in the -- oh, you know what?
14
     Commissioner Young, are we ready to go?
15
               COMMISSIONER YOUNG: We are.
16
               THE COURT: Okay. Go ahead. What have you got?
17
               COMMISSIONER YOUNG: For the CPA we had nine total,
18
     including service planning, the child didn't sign a child
     rights form, a child was acting -- the child acting as a
19
20
     babysitter didn't have a CPR supervision, a child slept in a
21
     caregiver's room, a caregiver used belittling remarks to a
22
     child, a child's clothes were dirty, and a caregiver pretended
23
     to call 911 as a punishment.
24
               THE COURT: Okay. I assume, St. Francis, that you're
25
     going to take care of that and make sure that that's not done
```

```
1
     in the future.
 2
               MR. GARCIA: Yes, Your Honor.
 3
               THE COURT: And also I'm really concerned here about
 4
     remedial order 27, Commissioner Young. That has -- the
 5
     Monitors found widespread among the staff a lack of
 6
     understanding that they have an obligation to call SWI or law
 7
     enforcement to report any abuse and neglect. And because
 8
     that's so widespread, and the lack of training and the lack of
 9
     requirement -- RCCL issued only 20 citations for failure to
10
     report abuse and neglect. So, I think that's probably much
     underdone here.
11
12
               So, you all need to come up with some way, besides
13
     paying the Monitors to do it, to verify that staff members, as
14
     part of their training module, know and understand they have to
15
     direct-report this, and not just inform their supervisors and
16
     apparently that kind of gets lost in the shuffle.
17
               So, would you work with the Monitors to come up with
18
     a plan to do that, Commissioner Young?
19
               COMMISSIONER YOUNG: Yes, Your Honor.
20
               THE COURT: And Commissioner Masters?
21
               COMMISSIONER MASTERS: Yes, Your Honor.
22
               THE COURT: Thank you.
23
               Okay, then, I want to talk to you about the
24
     Treehouse. How did this slip under the radar that you all
25
     didn't take out children from the Treehouse until the district
```

```
1
     attorney of that area executed a search warrant and grand jury
 2
     indictments proceeded against the caregivers and the owners
     there -- where they -- the search warrant was executed on April
 3
 4
     5th based on, apparently, multiple calls and concerns to law
 5
     enforcement about restraints and abuse to the children.
 6
     of course, they seized in that search warrant all the
 7
     children's records, all the computers, all cameras, which also
 8
     caused concern. And you all had no heads up about this? You
     didn't have any red flags? That's -- that's frightening.
 9
10
               So, I don't expect you to fall on the sword. I
     expect you to know -- to tell me what you should have done and
11
12
     what you should have known before this happened. Commissioner
13
     Masters?
14
               COMMISSIONER MASTERS: So, Your Honor, I will say for
15
     me, this did not come up prior to this event. This was the
16
     first time I heard of Treehouse when this happened. I think --
17
     I'm not sure if Justin can speak to any information we may or
18
     may not have had that would've been red flags for us before
19
     this happened.
20
               THE COURT: Commissioner Young?
21
               COMMISSIONER YOUNG: My understanding is that they
22
     were on heightened monitoring. And we have someone who can
23
     speak to -- the Treehouse and heightened monitoring.
24
               THE COURT: I'm going to talk about heightened
25
     monitoring altogether anyway, but I just -- just --
```

```
1
               COMMISSIONER YOUNG: (indiscernible) Your Honor.
 2
               THE COURT: I also want to ask about Prairie Harbor.
     I know it's gone now along with its progeny. And they were put
 3
 4
     on probation only for sexual abuse of children by a staff
 5
     member. Do you have in your rollout -- what is progressive
 6
     about it? What does it go to next? The death of a child?
 7
               For instance, the DFPS closures -- of the three
 8
     closures this last year, two of them involved child fatalities
 9
     that were attributable to direct negligence or deficiencies in
10
     those two placements. What does it take, I mean, for these
     places to be closed and at least to protect, -- ? You think of
11
12
     the PMC children getting sacrificed but my class is PMC
13
     children and I don't want them in places -- I don't think
14
     that's safe -- where children are sexually abused by the staff.
15
     And my thought is, is that probation is not really enough.
16
     just saying.
17
               So, we should talk about the Children Without
18
     Placements Report. We need to talk about fatalities. I want
19
     an update on the fatalities of the PMC children.
20
               MS. FORE: Your Honor, for DFPS, we have some
21
     witnesses who are available who can talk about PMC fatalities.
22
     That's going to be Marta Talbert as well as Justin Lewis.
23
               THE COURT: Okay. Would you administer the oath,
24
     please, Ms. Purifoy.
25
               CLERK: Yes, Your Honor. Ms. Talbert and Mr. Lewis,
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```
1
     please raise your right hand. Do you swear the testimony
 2
     you're about to give in the case now before the Court will be
 3
     the truth, the whole truth, and nothing but the truth, so help
 4
     you God? Mr. Talbert?
 5
               MR. LEWIS: Ms. Talbert is just making it into the
 6
     room.
 7
               CLERK: Ms. Talbert, please raise your right hand.
 8
     Do you swear the testimony you're about to give in the case now
 9
     before the Court will be the truth, the whole truth, and
10
     nothing but the truth, so help you God?
11
               MS. TALBERT: I do.
12
               CLERK: And Mr. Lewis?
13
               MR. LEWIS: Yeah, I do.
14
               THE COURT: I guess we'll just take these in order,
15
     starting on page 381. The 15-year-old. These are child
16
     fatalities that had no abuse or neglect determined as of May 1,
17
     2020 and April 10, 2021. A.C. was 15 years old with a
18
     significant history of running away. She may have been a sex
     trafficking survivor, according to DFPS records. A.C. entered
19
20
     DFPS's care in June of 2019. In February, DFPS placed her back
21
     with her mother under CPS safety plan, but she ran away in mid-
22
     April.
23
               Law enforcement located her in 2002, returned her to
24
     CPS. And while the CPS was driving her to a new placement,
25
     A.C. asked to use the restroom at a convenience store and ran
```

```
1
     away again. And nine days later, she was found deceased on the
 2
     side of the road.
 3
               DFPS did not undertake an investigation, and it
 4
     closed the intake, concluding it was a matter for law
 5
     enforcement. The autopsy showed that she suffered from
 6
     multiple sharp-force injuries and is classified is a homicide.
 7
     Who wants to talk about that?
 8
               MS. TALBERT: Yes, I'm not sure. I need to talk to -
 9
     - I need to look at that case because it wasn't actually worked
10
     by my department or in my division, and so I'm not aware of
     that actual case.
11
12
               THE COURT: I'm sorry, who's speaking?
13
               MS. TALBERT: This is Marta Talbert, and I'm the
14
     Director of Field for CPI. So, I have the investigations in my
15
     area that are with PMC or TMC that are with non-licensed
16
     caregivers. But this one didn't actually come in to my
17
     department.
18
               THE COURT: Okay, where did A.C. fit in the overall
19
     department?
20
               MS. TALBERT: We did not do an investigation, so it
21
     was not (indiscernible) nor my department.
22
               THE COURT: Okay.
23
               COMMISSIONER MASTERS: Your Honor --
24
               THE COURT: (indiscernible) was a permanent managing
25
     conservator and you all were managing conservators, who was in
```

```
1
     charge of this child and why was this death not investigated?
 2
               COMMISSIONER MASTERS: Your Honor, this is
     Commissioner Masters. If I can -- I believe one of our special
 3
 4
     investigators should have picked this up after this happened.
     If I can have one second, I've asked for our Associate
 5
 6
     Commissioner over investigations to go and --
 7
               THE COURT: And I'm sorry, on Treehouse I misspoke.
 8
     There are not any indictments at this point, is that right?
 9
               MR. LEWIS: Your Honor, this is Justin Lewis.
10
     this point, that is correct. There are no indictments.
                                                               The
11
     grand jury proceedings are ongoing.
12
               THE COURT: Okay, so -- I have child fatalities
13
     involving abuse and neglect. I was looking kind of at one that
14
     did not have an investigation and were not found to be abuse
15
     and neglect. And this one didn't even have an investigation,
16
     even though she was actually in the physical custody of a CPS
17
     worker when last seen. So, that's all we have on that?
18
               MR. LEWIS: Are you still talking about A.C., Your
19
     Honor?
20
               THE COURT: I am.
21
               MR. LEWIS: Okay. So, when the child --
22
               THE COURT: Who's speaking?
23
               MR. LEWIS: This is Justin Lewis. I'm sorry.
24
               THE COURT: Okay, thank you.
25
               MR. LEWIS: So, when the child ran away, a special
```

```
1
     investigator should have been assigned to the case to track the
 2
     child down as a runaway. And I did not look into that part. I
 3
     just know that RCCI did not do an investigation into the death
 4
     because she was not in a licensed facility at the time that the
 5
     death occurred; she was on runaway status and --
 6
               THE COURT: But was there -- who can tell me if there
 7
     was a special investigator appointed?
 8
               COMMISSIONER MASTERS: It is my understanding that a
 9
     special investigator was appointed. I do have their director
10
     in my office, if you would like to allow her to speak, Judge.
               THE COURT: Sure. Could you administer the oath?
11
12
               CLERK: Please raise your right hand. Do you swear
13
     the testimony you're about to give in the case now before the
     Court will be the truth, the whole truth, and nothing but the
15
     truth, so help you God?
               MS. FONVIELLE-BAUGHMAN: I do.
16
17
               THE COURT: So, what happened? The special
18
     investigator was appointed, was that right?
19
               MS. FONVIELLE-BAUGHMAN: Yes, ma'am.
20
     youth runs away --
21
               THE COURT: Can I get your full name, please?
22
               MS. FONVIELLE-BAUGHMAN: Yes, ma'am. Sharon
23
     Fonvielle-Baughman, I'm the Director of Special Investigations
24
     for the Department of Family & Protective Services.
25
               THE COURT: Okay. And a special investigator was
```

```
1
     appointed?
 2
               MS. FONVIELLE-BAUGHMAN: A special investigator is
     assigned every time a TMC or PMC child is on runaway status,
 3
 4
     yes, ma'am.
               THE COURT: When was a special investigator
 5
 6
     appointed?
 7
               MS. FONVIELLE-BAUGHMAN: There's an eight-hour
 8
     timeframe that CBS has to request that an SI be assigned to the
 9
     runaway case.
10
               THE COURT: Okay, this is my question: When was the
     special investigator assigned in A.C.'s case?
11
12
               MS. FONVIELLE-BAUGHMAN: I do not have direct
13
     knowledge of that. I'm just now learning about this --
14
               THE COURT: Find out. Find out, please, because
15
     that's what I want to know.
16
               MS. FONVIELLE-BAUGHMAN: I'm requesting that from
17
     somebody.
18
               THE COURT: Thank you. Now, let's move on while
19
     you're doing that and I'll come circle around back to that.
20
     N.M. died May 2020. A 17-year old youth had been placed with
21
     his aunt -- again, a (indiscernible) PMC child and went to the
22
     late at night with his girlfriend and the parents, I think, and
23
     cousins. And he had alcohol in his system at autopsy.
24
               Sorry, that one did not have alcohol, I guess. So,
25
     DFPS concluded there was no abuse or neglect involved?
```

```
MR. LEWIS: Yes, ma'am, that's correct. This is
 1
 2
     Justin Lewis.
 3
               THE COURT: And apparently there was some time
 4
     between the time he disappeared and between the time the 13-
 5
     year old -- 18-year old came back to shore and the time they
 6
     discovered N.M. was no longer there?
 7
               MS. TALBERT: That's correct. This is Marta Talbert
 8
     and we did determine that there was no abuse or neglect
 9
     regarding the 17-year old swimming with his cousins at that
10
     time.
11
               THE COURT: At night?
12
               MS. TALBERT: No, N.M. was actually during the day.
13
               THE COURT: Okay, the other one was at night?
14
               MS. TALBERT: Yeah, D.P. -- D.P. was in the evening,
15
     yes, at night.
16
               THE COURT: So, J.G., a seven-year old girl,
17
     significant health problems including end-stage renal failure.
18
     And I can see why you ruled out any abuse or neglect there.
19
               And the four-year old that died December 2020 had
20
     been in the conservatorship of - Permanent Managing
21
     Conservatorship or conservatorship since 2017.
22
               And this was the -- the next one is I.R. that died, I
23
     quess eight-years old, seven-and-a-half, had Down Syndrome, was
24
     placed back with the mother -- mother and grandmother. And
```

this child was supposed to have had 24/7 nursing at home and

```
1
     that didn't happen. It looks to me like DFPS might've been
 2
     negligent in this one because there was no nurse coverage at
 3
     home. And the mother and grandmother complained repeatedly to
 4
     DFPS that they weren't getting the nurses there. So, what was
 5
     the problem here? You don't want to cite yourself for abuse
 6
     and neglect for the caseworkers or what? Who's the agency that
 7
     you all were using to provide the nurses that refused to -- or
 8
     did not provide them? Commissioner Masters?
 9
               COMMISSIONER MASTERS: Yes, Your Honor. CPS would be
10
     the ones to respond to that. I think probably Erica may or --
11
     may have a response to who the nursing facility was. Or
12
     Hector. I'm sorry.
13
               THE COURT: So, are you still using that nursing
14
     facility?
15
               COMMISSIONER MASTERS: Erica's researching and trying
16
     to gather that information right now regarding that particular
17
     case.
18
               THE COURT: Okay. Then I'm going to talk about the
19
     child fatalities that did find abuse and neglect. K.C., I
20
     think that was detailed in the First Report. It was at Prairie
21
     Harbor. And I think at the time of the First Report, it was
22
     still pending as to the investigation, because it wasn't found
23
     to be abuse and neglect until after our contempt hearing.
24
     that right? In September?
```

COMMISSIONER MASTERS: That is right. We had -- not

```
1
     Justin but -- oh, goodness -- we had Clint go back and review
 2
     all of those, and I do believe that that was RTB.
               THE COURT: And all those children were -- all our
 3
 4
     PMC children stayed in that Prairie Harbor until we revoked
 5
     their license after the contempt hearing?
 6
               COMMISSIONER MASTERS: I can't speak to the license
 7
     but I do know that we moved our kids out.
 8
               THE COURT: You reopened the investigation into the
 9
     death of K.C. a week after the contempt hearing when we all --
10
     the Monitors and myself raised concerns about Prairie Harbor
11
     and your investigation.
12
               COMMISSIONER MASTERS: Yes, ma'am.
13
               THE COURT: D.D. died February 10, 2020. She had a
14
     metabolic disorder. And DFPS substantiated allegations of
15
     child maltreatment against the child's licensed foster mother
     for neglectful supervision, leaving the child alone. And she
16
17
     died in the hospital. So, is that foster mother still a
18
     licensed foster mother?
19
               COMMISSIONER MASTERS: She should not be. We will
20
     get that confirmed for you. But she'd better not be.
21
               THE COURT: Well, can you find out and confirm?
22
               COMMISSIONER MASTERS: Yes.
23
               THE COURT: You got somebody checking into that,
24
     Commissioner?
```

COMMISSIONER MASTERS: The foster home has been

```
1
     closed.
 2
               THE COURT: Thank you. So, those people will not get
 3
     a license again? You can assure me of that?
 4
               COMMISSIONER MASTERS: I can't speak to the license.
 5
     That's on HHSC, but we won't be placing any kids with her.
 6
               THE COURT: Commissioner Young, where's her license?
 7
     Where's that foster mother's license?
 8
               COMMISSIONER YOUNG: We're checking right now.
 9
               (Overlapping)
10
               THE COURT: Ms. Lowry?
               MR. BRISSENDEN: Just to be clear on that --
11
12
               THE COURT: Ms. Lowry, did you want to say something?
13
               MS. LOWRY: Yes, Your Honor, I just have a question
14
     with regard to T.M. Is this one of the three to five homes
15
     that was found to -- that was reported on heightened
     monitoring? Was this one of the -- I think it was 23 homes
16
17
     that DFPS and HHSC disagree about the homes that each agency
18
     has found not to (indiscernible). I just wonder what the
19
     status of this home is and whether it's one of the 23 or one of
20
     the three to five.
21
               THE COURT: Actually, there are 24, including
22
     Landing, which wasn't in the original 23. So, let me get to
23
     that. Let me check on this. Let me do -- take care of the
24
     home and D.D. and the licensing there. I want to see where the
25
     license is for that foster home.
```

```
1
               MS. LOWRY: Thank you.
 2
               MR. BRISSENDEN: Your Honor, just to be -- just to
 3
     make sure we're understanding your question as to D.D., are you
 4
     asking for the license over the CPA? My understanding is there
     are no licenses directly issued for individual foster care
 5
 6
     parents or homes.
 7
               THE COURT: Okay. Well, it says licensed foster
 8
     mother. That's what it -- that's why I was saying that.
 9
     are no objections to that on page 369. So, is the CPA -- does
10
     the CPA have the license? And, if so, who's the CPA?
               MR. BRISSENDEN: Okay, thank you for the
11
12
     clarification and we can check on that.
13
               THE COURT: Commissioner Young, do you have any
14
     information on where that license is?
15
               COMMISSIONER YOUNG: Yes, Your Honor, we're checking
     on that right now.
16
17
               THE COURT: Okay then, go on -- going on to T.M., age
18
     seven.
               COMMISSIONER MASTERS: Yes, Your Honor. Oh, I'm
19
20
     sorry. I believe the question was what was being done with
21
     this home. On the DFPS side, we have requested a disallowance,
22
     which is pending a legal review. I think the home is
23
     challenging the investigation findings. So, we won't be
24
     placing anyone with this home.
25
               THE COURT: Are there children there now?
```

```
1
               COMMISSIONER MASTERS: No. Not to my knowledge.
 2
               THE COURT: Is this a CPA?
 3
               COMMISSIONER MASTERS: This is just a home.
               THE COURT: Is this a DFPS home?
 4
 5
               COMMISSIONER MASTERS: Yes, Your Honor.
 6
               THE COURT: Okay. And so you don't have children
 7
     there, any foster children there.
 8
               COMMISSIONER MASTERS: Correct.
 9
               THE COURT: But where is the license for this home?
10
     Commissioner Young?
11
               COMMISSIONER YOUNG: There are -- this facility is on
12
     probation.
13
               THE COURT: On probation? It's still got a license?
14
               COMMISSIONER YOUNG: (indiscernible)
15
               THE COURT: What?
16
               COMMISSIONER YOUNG: Hold on, just one moment, Your
17
     Honor. I apologize. The CPA has the license, not the home.
               THE COURT: Okay, the CPA that was in charge of
18
19
     placing T.M. has a license?
20
               COMMISSIONER YOUNG: They're on probation.
21
               THE COURT: Who is the CPA?
22
               COMMISSIONER YOUNG: Therapeutic Family Life.
23
               THE COURT: These names are just amazing, aren't
24
     they? Therapeutic Family Life. And this child, multiple brain
25
     bleeds, some bruising on the left cheek, left ear, both sides
```

```
1
     of the nose, both sides of the forearms, under the chin, a
 2
     spinal fracture, and evidence of possible strangulation. And
 3
     T.M.'s foster parents denied causing the child's injuries. Oh,
 4
     for goodness' sake. And you've kept the license for this -- is
 5
     this foster care still part of the CPA and are there children
 6
     there? Commissioner Young?
 7
               COMMISSIONER YOUNG: We're checking right now, Your
 8
     Honor. I'm told the foster home is closed, Your Honor.
               THE COURT: Speaking of that now, do you have the
 9
10
     names of these foster parents? It's a man and a woman. And
11
     can they go to another CPA and get placements, or do you track
12
     these things? Remember, we had -- last time, we found out that
13
     staff members who were sexually and physically abusing children
14
     were going from one CPA to another without any tracking.
15
               COMMISSIONER YOUNG: We do track them, Your Honor.
16
               THE COURT: You've got an overall list of these -- of
17
     these parents? They're on a list? Like a no-fly list?
18
               COMMISSIONER YOUNG: Yes, ma'am.
               THE COURT: Okay. And I thought they were appealing
19
20
     -- they're appealing the finding. Who's appealing the finding?
21
               COMMISSIONER MASTERS: Well, the family is appealing
22
     the finding, Your Honor.
23
               THE COURT: Who do they appeal it to?
24
               COMMISSIONER MASTERS: So, they appeal the
25
     investigation finding to us.
```

```
1
               THE COURT: Okay. Now, circling back to D.D., what
 2
     do we know about -- Oh, Ms. Lowry, you had questions about
 3
     T.M.? This is -- now we know it's Therapeutic Family Life
 4
     that's on heightened monitoring. Is that right, they're on
 5
     heightened monitoring?
 6
               MAN 1: Probation.
 7
               THE COURT: Probation. They're on probation?
 8
               MS. LOWRY: Yes, I (indiscernible).
 9
               THE COURT: But they're not on heightened monitoring?
10
               COMMISSIONER MASTERS: They are on heightened
11
     monitoring.
12
               COMMISSIONER YOUNG: They are on heightened
13
     monitoring. And they're on probation.
14
               THE COURT: They're now on heightened monitoring?
15
     Which is more severe, heightened monitoring or probation?
               COMMISSIONER YOUNG: Probation.
16
17
               THE COURT: So they're on probation. Are they on
18
     heightened monitoring phase 1, and probation?
19
               COMMISSIONER YOUNG: Yes, ma'am. Yes, Your Honor.
20
               THE COURT: Okay. Now, I hear from the Monitors that
21
     the mother in this foster home actually had a license. Has
22
     that license been revoked, Commissioner Young? I'm talking
23
     about T.M. now.
24
               COMMISSIONER YOUNG: Your Honor, let me check. I'm
25
     not aware of their -- (indiscernible) give us one moment.
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```
MR. BRISSENDEN: Judge, for clarification, this may
 1
 2
     be a point that was raised before or asked for clarification.
     We know that the CPAs hold licenses but foster parents per se
 3
     do not hold licenses. That may be --
 4
 5
               THE COURT: Okay, I just have a note from the
 6
     Monitors that this particular mother had a license.
 7
               COMMISSIONER YOUNG: Your Honor, it appears that the
 8
     foster parent has a nursing license but not a foster care
 9
               So, the license is a nursing license.
10
               THE COURT: Oh, my goodness. Well --
11
               COMMISSIONER YOUNG: Which is not -- yes, ma'am.
12
               THE COURT: So, what is HHSC doing about the homes
     that are being -- that fall under the purview of this
13
14
     Therapeutic Family Life? Are they all on heightened
15
     monitoring? How many are there?
               COMMISSIONER YOUNG: Let me find the number for you.
16
17
               THE COURT: Thank you.
18
               MR. BRISSENDEN: And, Your Honor, we have with us the
19
     Director of Heightened monitoring, who would have that
20
     information. And she can also assist the Court in providing
21
     that information, if you're willing.
22
               THE COURT: Yes, I'm certainly willing.
23
               MR. BRISSENDEN: Okay. All right. Ms. Jenny Hinson
24
     is Director of Heightened monitoring and she can share that
25
     information with the Court.
```

```
1
               THE COURT: Could you administer the oath, please?
 2
               MS. HINSON: Good afternoon, Your Honor.
 3
               CLERK: Ms. Hinson, please raise your right hand. Do
 4
     you swear the testimony you're about to give in the case now
 5
     before the Court will be the truth, the whole truth, and
 6
     nothing but the truth, so help you God?
 7
               MS. HINSON: Yes, I do.
 8
               THE COURT: Okay, now, so, Therapeutic Family Life is
 9
     on phase one heightened monitoring, is that correct?
10
               MS. HINSON: Yes, ma'am.
11
               THE COURT: And they're also on probation?
12
               MS. HINSON: Yes, ma'am.
13
               THE COURT: What's the difference between the two?
14
               MS. HINSON: With heightened monitoring, the
15
     frequency of visiting the operation is increased to weekly.
     That's the minimum amount of times that we can go out under the
16
17
     heightened monitoring construct. And with probation, the
18
     minimum number of visits is monthly.
19
               In addition, it is a joint venture with DFPS and HHSC
20
     to visit the operations, to visit the homes, and to focus on
21
     the components of our heightened monitoring plan.
22
               THE COURT: How many homes -- how many homes does
23
     this Therapeutic Family Life have?
24
               MS. HINSON: 82.
25
               THE COURT: 82?
```

```
1
               MS. HINSON: Yes, ma'am.
 2
               THE COURT: Are you visiting each of the homes
 3
     weekly?
 4
               MS. HINSON: Your Honor, we don't visit each of the
 5
     homes weekly, but we do work with DFPS. They visit a number of
 6
     homes each week. While HHSC focuses on visiting the branch
 7
     offices, and we do visit some foster homes. But the CPS
 8
     program does the majority of the foster home visits.
 9
               THE COURT: Okay, about these other 82 homes, are you
10
     having problems with these, also? You must be or they wouldn't
11
     be on probation and heightened monitoring, phase one.
12
               MS. HINSON: Your Honor, I'd like to review some of
13
     our notes on our meetings about that just to verify before I
14
     answer. So, if I can have a minute to just double-check.
15
               THE COURT: Okay.
16
               The Monitors -- I want to tell you that the Monitors'
17
     understanding is that each of these homes are licensed by CPAs,
18
     by the CPA. And that's -- that's the understanding from the
19
     Monitors. Is that not the case or do you all even know?
20
               MS. HINSON: I don't know the terminology. The child
21
     placing agency --
22
               THE COURT: It's not terminology. It's a license.
23
     Do these homes, are they licensed by the CPA? Mr. Carson, do
24
     you know -- do you know what I'm talking about?
25
               MR. CARSON: Yes, Your Honor. The CPA's job is to
```

```
1
     license their homes individually, so each foster home holds a
 2
     license with the child placing agency that they're a member of.
 3
               THE COURT: That's what was the Monitors'
 4
     understanding. We're texting back and forth, by the way, which
 5
     is why -- I don't come up with all these wonderful ideas
 6
     myself. I rely on my wonderful law clerks and these two
 7
     incredible Monitors, also.
 8
               So, apparently, nobody in HHSC knows that. And that
     disturbs me. So, if this had been one of your homes, Mr.
 9
10
     Carson, how -- would you have taken away the license from that
     home, when we're talking about what happened to T.M.?
11
12
               MR. CARSON: Your Honor, I'm not familiar with all
13
     the details but from what's in the Report, certainly.
14
               THE COURT: The medical examiner found the cause of
15
     death to be blunt force trauma to the head, a ruptured -- a
16
     broken spine, everything imaginable, while in the placement of
17
     this home. And so the home was closed. And my question to
18
     HHSC was the license of that foster care parent -- because they
19
     understood the mother was licensed -- was that revoked? And
20
     they said, oh, no, it's the CPA that has the license, not the
21
     home. You have now informed me that the CPA licenses the homes
22
     themselves. I think you do your own inspections as well, is
23
     that right, Mr. Carson?
24
               MR. CARSON: That's correct. So, I think there are
```

25

two licenses we're talking about.

1 THE COURT: Yes. 2 MR. CARSON: The license that the CPA has is from 3 HHSC to operate as a child placing agency. And the CPA issues 4 their licenses to individual homes. So, the CPA can revoke the 5 license of the home. 6 THE COURT: So, I assume that, under these 7 circumstances, if all I had just read to you is true and 8 correct, you would have revoked the license of that particular 9 foster mother? 10 MR. CARSON: Correct. THE COURT: And that's what I'm trying to find out. 11 12 And do you notify HHSC when you do that, of a particular foster 13 parent of a home? 14 MR. CARSON: I am not sure if we do a notification on 15 individual licenses or not but I'll find out. 16 THE COURT: Well, the reason I want to know is that I 17 don't want these -- you know, you've just heard me tell --18 inform you that staff that have found reason to believe to have abused children under their care have gone to different CPAs 19 20 and they were not tracked before the First Monitors' Report. 21 Now I'm told that they are carefully tracked with names in a 22 registery. 23 I need to know that these foster parents are not 24 going to go to another CPA and get a license. You know,

whether they misrepresent themselves or not, I need to know

```
1
     that they can't do that. So, to do that, you have to be
 2
     telling, if you revoke a license, HHSC that these foster
 3
     parents have been revoked for the following reasons. Is that -
 4
     - is that a problem?
               MR. CARSON: I am -- I'm getting an email from my
 5
 6
     folks right now. So, yes, we would close them, we would revoke
 7
     their license. I need to find out if we would notify HHSC of
 8
     that immediately. I'm working on that.
 9
               THE COURT: Well, you just muted me. Somebody muted
10
     me. Can you hear me, Mr. Carson? No. I probably did
11
     something. Thank you. Can you hear me now, Mr. Carson? Nope.
12
               MR. CARSON: Yes, Judge, I can hear you.
13
               THE COURT: Okay, good.
14
               MR. CARSON: Everything is (indiscernible). The only
15
     thing I'm trying to verify is if we close the license of a
16
     home, how do we notify HHSC? And I'm not quite sure of that
17
     step yet but I will have it in a second.
18
               THE COURT: Okay. I need to know somewhere in the
19
     mechanism that you have made a determination as a CPA that this
20
     is not a place to put -- this is not a safe place for the
21
     children. And you've revoked that license and reported it to
22
     somebody in the state, so they don't go from CPA to CPA.
23
               So, a question that I have to -- when you find that
24
     answer, you'll let me know, Mr. Carson? Why were -- did the
```

RCCR -- did RCCR not recommend closure of that home? T.M.'s

```
1
     home, I'm talking about T.M.'s foster home.
 2
               MR. BRISSENDEN: Your Honor, we have a couple --
 3
     several witnesses.
 4
               THE COURT: I just want to know --
 5
               MR. BRISSENDEN: Again, Miss --
 6
               THE COURT: -- was the home, was the license revoked
 7
     in the CPA of Therapeutic Family Life? This is just a yes or a
 8
     no -- was that license revoked of that foster home by the CPA?
 9
     Do we have anybody here from --
10
               MR. BRISSENDEN: Ms. Estevilla (indiscernible) --
               THE COURT: Do we have anybody here from Therapeutic
11
12
     Family Life?
13
               MR. CARSON: Your Honor, my folks that do this and
14
     several other friends are telling me when an agency revokes the
15
     license of a home, that license gets revoked in the CLASS
16
     system and the CLASS system is available for HHSC. So it is
17
     visible to them in the CLASS system when a home is closed.
18
               THE COURT: Thank you. So that's the computer system
19
     that only belongs to HHSC. So, they will know about it. So,
20
     Commissioner Young, in your CLASS system before the CPAs
21
     license new homes, does anybody check through the CLASS system
22
     to see if they've had their license revoked in the past? I
23
     don't care that they certified that they haven't had their
24
     license revoked; I want to know if there's a safety check in
25
     place.
```

```
1
               COMMISSIONER YOUNG: Yes, Your Honor.
 2
               THE COURT: Okay, these are deaths in your care DFPS
 3
     and HHSC. Somebody needs to have -- you all need to have
 4
     information about this. Surely the commissioners would know
 5
     this carefully and quickly. In T.M., has the foster parent
 6
     lost their license from the CPA?
 7
               COMMISSIONER YOUNG: Yes. The CPA closed the home.
 8
               THE COURT: Did they revoke the license? It's in
 9
     your CLASS system.
10
               MR. BRISSENDEN: Let us check, Your Honor.
               THE COURT: And, Commissioner Young, while they're
11
12
     checking on that, did you go back to see about D.D.'s home, of
     the license? Was that license revoked for that foster mother?
13
14
               COMMISSIONER YOUNG: Yes.
15
               THE COURT: Sorry?
16
               COMMISSIONER YOUNG: Yes, yes, my understanding is
17
     yes.
               THE COURT: Okay, do you have a record of that in
18
19
     your CLASS system that that license -- the name of the foster
20
     mother and the license revocation? So that the Monitors can
21
     verify it in your CLASS system, is that right? You're on mute,
22
     Commissioner.
23
               COMMISSIONER YOUNG: Oh, oh, I am? Yes, Your Honor.
24
               THE COURT: Okay. So, Ms. Fowler or Mr. Ryan, you
25
     can verify that that foster mother has had her license revoked
```

```
1
     by the CPA and it is entered in the CLASS system. Now, do you
 2
     have a policy in place, Commissioner Young, for all CPAs and
 3
     any other licensing to check -- to keep track of the revoked
     license by name of the person, and the CPA, and the owners,
 4
     when licenses are revoked, so you can double-check before a new
 5
 6
     one is issued?
 7
               COMMISSIONER YOUNG: Yes.
 8
               THE COURT: Pardon?
 9
               COMMISSIONER YOUNG: Yes, Your Honor.
10
               THE COURT: Okay. And do you have a person in charge
11
     of that checking for licensing?
               COMMISSIONER YOUNG: One moment, I'm getting a name.
12
13
               THE COURT: Thank you.
14
               COMMISSIONER MASTERS: Your Honor, if I may?
15
               THE COURT: Yes, ma'am?
               COMMISSIONER MASTERS: For the disallowance that we
16
17
     were doing (indiscernible) on the DFPS side, even if by some
18
     chance another CPA managed to still pick them up and give them
19
     a license, on our side we would see it that it was disallowed,
20
     and so no child would be placed there.
21
               THE COURT: Okay, I just want to make sure that
22
     another Landing incident and all these other places that have
     closed and reopened under new names -- those were not picked
23
24
     up.
25
               MR. CARSON: Your Honor, there is one other check and
```

```
1
     balance if an RTB is issued against the family -- if the agency
 2
     does try to move licenses, the new agency still has to do a
 3
     criminal history check on the family and that would show up.
 4
               THE COURT: It's not -- how would it show up in a
 5
     criminal history if it's not a crime to have your license
 6
     revoked?
 7
               MR. CARSON: Well, it would show up on the -- it
 8
     would show up in the background check on the central registry.
               THE COURT: What central registry?
 9
10
               MR. CARSON: The central registry that identifies --
     there's probably someone else who can speak better to this, but
11
12
     it tracks people that have allegations of child abuse against
13
     them. An RTB is an allegation of child abuse.
14
               THE COURT: Okay. And so there's a central registry
15
     for that? For both staff and placements? Is that right,
16
     somebody?
17
               MR. CARSON: Yes, Your Honor, we have to run that
18
     check for foster parents and for employees so -- and an RTB
19
     would show up on that as well.
20
               THE COURT: Oh, thank you, Mr. Carson. Okay, now,
21
     Commissioner Masters, how many homes have you disallowed
22
     licenses for just in the past year?
23
               COMMISSIONER MASTERS: Yes, Your Honor, can you give
24
     me a moment? We will get that answer for you.
25
               THE COURT: Thank you.
```

1 MR. RYAN: Your Honor, can you mute? Thank you. 2 THE COURT: I'm just talking to Ms. Fowler. I'm 3 trying to -- It's okay that I'm not muted. I don't really 4 care. Ms. Fowler is expressing a concern that you all have 5 that HHSC has only recommended in the past year closure of five 6 homes, of which three were actually closed, two of which had 7 one of these deaths in them, and --8 And DFPS has, on the other hand, disallowed 22 homes, 9 of which HHSC has only recommended closure of five of those 10 disallowed homes. Well, I don't know if they overlap but I'm just saying, theoretically, if they overlap. So, there's a 11 12 disconnect there that we need to get a handle on. And I don't 13 care if I'm muted talking to Ms. Fowler because obviously the 14 Monitors have a much better take on these situations than I do. 15 The information I get comes from the Monitors. 16 So, can anybody explain that to me, why DFPS has 17 disallowed 22 homes and the HHSC has recommended closure of 18 five, of which only three actually closed and one is pending? 19 Commissioner Young? 20 COMMISSIONER YOUNG: Let me -- We're conferring, Your 21 Honor. 22 MR. BRISSENDEN: And, Judge, we've been going for 23 almost -- approaching 11 o'clock. Is now a good time to take a 24 break, take our morning break, and it'll give us a chance to 25 find some of this information for the Court?

```
THE COURT: Okay, a 15-minute break, because we're on
 1
 2
     a tight schedule. I want to get this over and done no later
 3
     than 1:45 this afternoon. That's my schedule.
 4
               MR. BRISSENDEN: Understood.
 5
               THE COURT: And at 12 noon I have a quick sentencing.
 6
     And then I'm back with this.
 7
               MR. BRISSENDEN: Thank you, Judge.
 8
               THE COURT: So there'll be another 15-minute break
 9
     then. So, we'll take a short break now.
10
               (Recess)
               THE COURT: Okay. Do we have the information?
11
               MR. BRISSENDEN: We do, Judge. Thank you for
12
13
     allowing us to take a break, and we -- Ms. Estevilla, who is
14
     from CCR here at HHSC, will provide that information. And
     also, Judge, I would re-offer Ms. Shaw. She has a lot of the
15
16
     information to the questions you are asking.
17
               THE COURT: That's fine. If that's all you've got --
18
               MR. BRISSENDEN: To assist the Court.
19
               THE COURT: -- then that's what we'll have to do, but
20
     I'm just not impressed --
21
               MR. BRISSENDEN: Okay.
22
               THE COURT: -- with somebody from HHSC that looks at
23
     the buildings instead of the children.
24
               MR. BRISSENDEN: Understood, Judge. Ms. Estevilla,
25
     could you provide the information --
```

```
1
               THE COURT: You're still under oath from yesterday.
 2
               MS. ESTEVILLA: Hi, yes. And can we revisit the
 3
     specific questions?
               THE COURT: Okay. These are the questions. D.D.,
 4
 5
     the home she was in, does it still have a license?
 6
               MS. ESTEVILLA: D.D. is the -- was in the TFL -- the
 7
     Therapeutic Family Life home or --
 8
               THE COURT: No. Oh, never mind. We'll go onto
 9
     something else until you all have the information. This is
10
     ridiculous. What I want to know -- Mr. Carson supplied me the
     information that in his practice if a foster -- if a home loses
11
12
     its license because of a right to believe, the right to believe
     is entered into the CLASS system; is that right, Mr. Carson?
13
14
               MR. CARSON: The reason -- the revocation of the
15
     foster home license is entered into the CLASS system.
16
               THE COURT: Right.
17
               MR. CARSON: If an RTB -- which an RTB is essentially
18
     a conviction of child abuse. If that is issued against a
19
     foster family, then that would go into the central registry.
20
     So, you have -- the information sits in two places. You've got
21
     the license that's been revoked in the CLASS system and you've
22
     got the RTB in the central registry.
23
               THE COURT: Okay. Is this -- now, Commissioner
24
     Young, is this the process for every one of your CPAs?
25
               COMMISSIONER YOUNG: Yes, Your Honor.
```

THE COURT: Now, I want to talk to you about -speaking of Therapeutic Family Life, which had a reason to
believe negligent death, more than negligent with the broken
bones of a 7-year-old, I understand now that Therapeutic Family
Life history is as follows. First of all, it's on heightened
monitoring but not phase one. It has 37 homes. They have 43
investigations in the review period with eight operations
receiving 17 deficiencies. This branch does not have any plan
of actions or corrective actions at all under review.

There are two child fatalities at this branch from June 17, 2019 at the Tammy and Dale Bolin home and on 03/13/20 at the home of Kash Bolin. The child with medical needs contracted salmonella leading to sepsis as a cause of death. This is the third child fatality at the Tammy/Kash Bolin home and is part of an active investigation at this time.

The Kerrville branch of this Therapeutic Family branch history was closed August 18, 2017 after two child fatalities. Both of those fatalities were in the Tammy and Dale Bolin home, which serves the primary medical needs children. The first occurred on February 13, 2015. The 5-year-old was found unresponsive, air lifted to the hospital, and died from cardiac arrest. They determined that it wouldn't be practical to expect the caregivers to identify sepsis as an underlying issue.

Second fatality was in December 2016 on Christmas Eve

due to the child passing, again from sepsis and respiratory
distress. The same child actually just had a leg fracture on
the 20th of that month of the same year at the Bolin home,
allegedly due to brittle bones.

During the five-year review period, the Bolin home has had seven investigations with multiple allegations of negligent supervision and medical -- lack of medical -- medical negligence, not a lack of but a finding of medical negligence or at least allegations of.

Currently, there are three children in the home that require 24-hour nurses. The most recent inspection, though, did not have any concerns from July 24, 2020. The investigation from July 24, 2020 indicates that Tammy Bolin will have confirmed dispositions of right to believe for negligent supervision.

This case is not currently closed in IMPACT. After review and investigation with the Tammy Bolin home, there are some concerns with this operation from the Monitors. Foster parents have been named in seven residential child and -- childcare investigations, two AFC investigations, and one APS investigation.

All investigations bring about questions related to the care for the children that are medically fragile along with fraudulent documentation at time of caring for children in their foster home. These inconsistencies are related to

```
1
     residency caregiver roles, presence at the home with false
 2
     documentation that she is caring for children in her step-son's
 3
     home while also caring for children in her home.
 4
               So, that's what we know about family -- Therapeutic
 5
     Family Life, and this is a - T.M.'s death occurred under the
 6
     auspices of that CPA with the multiple brain bleeds, blunt
 7
     force trauma to the head from an undetermined source.
 8
               So, that question is this. Does that foster home
 9
     still have a license? HHSC? Commissioner Young?
10
               MR. BRISSENDEN: Judge, let us check on that, and get
11
     you a quick answer.
12
               THE COURT: I thought somebody was just checking on
13
            That's what we took a break for.
14
               MR. BRISSENDEN: Okay. Ms. Estevilla has the answer,
15
     Judge.
16
               THE COURT: How hard a question could this be?
17
               MS. ESTEVILLA: Your Honor, yes -- yes, the home is
18
     still open.
19
               THE COURT: Pardon?
20
               MS. ESTEVILLA: The home is still open.
21
               THE COURT: The home is still open. And how many --
22
     how many PMC children are there?
23
               COMMISSIONER MASTERS: Your Honor, if I -- oh, I'm
24
     sorry. Your Honor, if I may, so I need to correct my
25
     statement. So, Mr. and Mrs., that home is still open.
```

```
1
     are two court-ordered children there that we are not able to
 2
     remove. The home that has been closed is the son, which is
 3
     where the incident happened with the child.
 4
               THE COURT: Is this the same home, the Bolin home?
 5
               COMMISSIONER MASTERS: This is there -- yeah, this is
 6
     their son's home, yes, that was closed where the incident
 7
     happened to the child, and there are two children with Mr. and
 8
     Mrs. that are court-ordered to be there that we cannot remove.
 9
               THE COURT: Guess what -- quess what, Commissioner?
10
     Federal courts take precedence over state orders. Those
11
     children need to be removed and placed in a safe placement.
12
     Enough is enough.
13
               COMMISSIONER MASTERS: Thank you.
14
               THE COURT: And you need to review whether you put
15
     any more PMC children there ever. Ms. Lowry, do you have any
     comments on this?
16
17
               MS. LOWRY: Thank you, Your Honor. I'm frankly quite
18
     stunned by some of what I'm hearing today.
19
               THE COURT: Well, I'm sure there's more to come.
20
               MS. FORE: Your Honor, if I could, we have -- DFPS
21
     has some answers to some of the questions you asked earlier.
22
               THE COURT: Thank you. Go ahead.
23
               MS. FORE: So, I've got Erica Banuelos who can talk
24
     about I.R.'s nurses. Ms. Banuelos?
25
               MS. BANUELOS: Good morning. Do I need to be sworn
```

in again?

THE COURT: No.

MS. BANUELOS: Okay. So, we did -- in working with grandma and mom, we did find out that the nursing staff were not coming in 24 hours, so we worked with both of them to get a new agency to come in, and so a new agency started working with a family named Aviana, and this was during the pandemic when El Paso was at the highest, and so Aviana was having a hard time as well finding enough nurses to come in around the clock.

Grandma and mom were trained to meet the child's medical needs as well before the child was returned to them, to their care. That was one of the conditions, and they had met that condition. And so, what we offered to the family was we offered to put in additional services to help the family however, because the child has special needs and the mom and grandma felt like having more people in the home was putting the child at risk to get COVID, they did not want any more -- anybody else in the home. So the -- we did do some follow-ups with both. We were trying to support mom and grandma and were working with the nursing agency as well.

THE COURT: So who's the nursing -- tell me what -- are you telling me that the -- I'm sorry. I was texting about another case I've got. Are you telling me that the nursing people wanted to go, but the people didn't -- but the home did not want them there?

```
1
               MS. BANUELOS: No, ma'am. The second nursing -- we
 2
     did get the family to switch over once, and they have a new
 3
     parking -- a new nursing program called Aviana. A-v-i-a-n-a, I
 4
     believe. And they were also -- they started having a difficult
 5
     time having nurse coverage 24 as well, because they didn't have
 6
     enough nurses to come in because of -- my understanding is
 7
     because of COVID.
 8
               And so, we then offered grandma and mom additional
 9
     support through other medical services that they just felt like
10
     there was too many people coming into the home, and this child
     was special needs and they were in the height of the pandemic
11
12
     in El Paso. And they didn't want to expose the baby to any
13
     more other individuals. And --
14
               THE COURT: So they went without nursing care and the
15
     child died?
16
               MS. BANUELOS: I'm sorry?
17
               THE COURT: So they went without nursing care and the
18
     child died?
19
               MS. BANUELOS: No, they did have nursing care. It
20
     wasn't around the clock, but both mom and grandma were also
21
     trained to meet the child's medical needs, that that was part
22
     of the --
23
               THE COURT: But the medical -- were they trained?
24
     Were they nurses? Were they nurses?
25
               MS. BANUELOS: They were not nurses, Your Honor.
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```
THE COURT: Well, I understood the placement plan was
 1
 2
     that there were supposed to be 24-hour nurses.
 3
               MS. BANUELOS: That is correct.
 4
               THE COURT: And that didn't happen.
 5
               MS. BANUELOS: It did not at some point.
 6
               THE COURT: Oh, well, it was before the child died.
 7
               MS. FORE: Your Honor, unless you have any additional
 8
     questions regarding I.R., I also have Sharon Baughman, who's
 9
     available to talk about A.C.
10
               THE COURT: K.C.?
11
               MS. FORE: A.C. A as in apple, C as in Cat.
12
               THE COURT: Okay. Before I forget it, tell me why it
13
     is that DFPS recommended the closing, what, 22 homes and HHSC
14
     only recommended five of which three were done? Tell me. Were
15
     those -- any of those overlap or what's going on there? HSSC
16
     what --
17
               WOMAN: From what I understand, Commissioner --
18
     (indiscernible) --
19
               THE COURT: HSSC -- let me just ask Commissioner
20
     Young why those homes were not closed.
21
               COMMISSIONER YOUNG: Your Honor, we've gotten a list
22
     from Commissioner Masters and we're doing a side-by-side check
23
     right now.
24
               THE COURT: Marshal?
25
               COMMISSIONER YOUNG: And I --
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```
1
               THE COURT: I'm continuing that case until December.
 2
     There's not enough vaccinated people and I can't do --
 3
     interrupt -- stop this Zoom to do another Zoom.
 4
               MR. DELOSSANTOS: Yes, Your Honor.
 5
               THE COURT: Too many people logging in and out.
 6
               MR. DELOSSANTOS: Yes, Your Honor. Thank you.
 7
               THE COURT: Thank you very much for doing that, I'm
 8
     sorry.
 9
               MR. DELOSSANTOS: Yes, Your Honor. Your Honor, if we
10
     may, we're going to move -- quickly move them back out, since
     they --
11
12
               THE COURT: Any way you want to. Oh wait a minute.
13
     Is he vaccinated?
14
               MR. DELOSSANTOS: The inmate?
15
               THE COURT: Yeah.
               MR. DELOSSANTOS: I'm not sure, Your Honor.
16
17
               THE COURT: I don't want him in here with all these
     other people if he's not vaccinated.
18
19
               MR. DELOSSANTOS: We'll wait until a break is taken,
20
     then, Your Honor.
21
               THE COURT: Okay, thank you.
22
               MR. DELOSSANTOS: Yes, Your Honor.
23
               THE COURT: Sorry. Side issue. You want to get your
24
     masks, just in case? You got 'em. Ms. Purifoy, will you get
25
     mine? From --
```

```
MS. PURIFOY: Yes.
 1
 2
               THE COURT: Thank you.
 3
               MS. FOWLER: Judge, do you want us to move into the -
 4
     -?
 5
               THE COURT: I will, but not now. I think the issue's
 6
     taken care of. Okay. Okay. Now tell me, Commissioner, why
 7
     DFPS -- why you didn't close any of the homes DFPS recommended,
 8
     the 22 homes? Or if so, were -- or the three of the homes that
 9
     you closed part of that list?
10
               COMMISSIONER YOUNG: Your Honor, we've gotten a list
     from Commissioner Masters and we're doing a check now as we
11
12
     speak. But I do believe that this raises an important point,
13
     which is that in our communications, we will look at these on a
14
     monthly or more regular basis and continue to communicate with
15
     the Monitors on this issue. I do think it raises a gap and I
     appreciate the -- that you all are able to point this out.
16
17
               THE COURT: Okay. So how do you think you -- this --
18
     how do you propose to resolve this kind of issue? Do you get -
19
     - I'm just going to ask you, do you get lobbied to not close
20
     the houses or places that -- I don't want to know any
21
     particulars, I just want to know. Do you get lobbied to not
22
     make these closures that another department recommends?
23
               COMMISSIONER YOUNG: No, Your Honor. No, Your Honor.
24
               THE COURT: So you're free from that, and this ought
25
     to be an independent decision.
```

```
COMMISSIONER YOUNG: Yes, Your Honor.
 1
 2
               THE COURT: Okay. So we still don't know if that --
     the home has lost its license? We know that (indiscernible) so
 3
 4
     where T.M. died, there's still -- that was that Bowles home?
 5
     And that there's still PMC children there, right?
 6
               COMMISSIONER MASTERS: That is correct, Your Honor.
 7
               THE COURT: Could you get another place for --
 8
     placement for them in that (indiscernible) school time?
 9
               COMMISSIONER MASTERS: That is the -- those are the
10
     children, that is my understanding, are court ordered to be
11
     there. And so, I just -- I am running this (indiscernible) to
12
     make sure what I am telling you is accurate. And what --
13
               THE COURT: Okay, well you got -- you just got
14
     another court order.
15
               COMMISSIONER MASTERS: Yes.
16
               THE COURT: Lawyers, anybody -- does anybody object
17
     to that? Okay.
18
               MS. FORE: Your Honor?
19
               THE COURT: Yeah.
20
               MS. FORE: I certainly don't object. My only concern
21
     is I want to look at and do an analysis of what's --
22
               THE COURT: The needs of the child --
23
               MS. FORE: -- allowed -- I'm sorry?
24
               THE COURT: The needs of those children? Go ahead,
25
     I'm sorry.
```

1 MS. FORE: Yeah, so I would just want a little time 2 to look into the issue, just from a legal standpoint. But 3 because I just don't have an answer to that right now. 4 THE COURT: Well, this is -- you know, this is a home 5 that also involved an 11-year-old with autism and intellectual 6 disability, limited verbal ability. The foster father and a 7 nurse confirmed the child had fallen to the ground. The nurse 8 assessed him and didn't believe he needed to see a doctor, but the very next day, the foster parents realized he was in pain. 9 10 And they confirmed after taking him to a doctor that he had broken his arm. The same child in October broke his 11 12 leg. And the RCCI investigator observed several 13 (indiscernible) bruises when she saw the child. I know that 14 the doctor said that a history of easily broken bones, whatever 15 that means, and easily bruising. 16 However, this condition was unknown. And the child 17 was a medical mystery. You know, those are red flags. And 18 RCCI again ruled out abuse and neglect for these broken bones 19 of the mystery illness. These are all kinds of red flags, so I 20 want those children out. 21 Then A.B. There's no reason, by the way, for the 22 attorney representing DFPS that the children can be kept --23 ought to be able to be kept in the same area, if there's school 24

MS. FORE: Your Honor --

```
1
               THE COURT: -- and medical needs that are being taken
 2
               Yes ma'am?
     care of.
 3
               MS. FORE: I'm sorry. I -- you had just asked if
 4
     anyone objected. And so, I'm going to -- although I completely
 5
     understand your position, I am going to object just on the
 6
     grounds that at this moment I don't know enough about who
 7
     ordered what. And it's -- I just feel a little bit like I lack
 8
     the knowledge at this point. So I'm going to --
 9
               THE COURT: See, this is what stuns me.
10
               MS. FORE: I'm going to object to this
     (indiscernible) that --
11
12
               THE COURT: This has been in the Report. You all
     have had this Report. You've known about these child
13
14
     fatalities. And why this should come as a surprise to anybody
15
     about getting those children out is beyond me. I will tell you
16
     right now that I find that those children are in an unsafe
17
     placement.
18
               Now, this moment and either do something about it by
19
     the end of the day or we'll have another contempt hearing. And
20
     I have no problem convening a hearing tomorrow. That is an
21
     unsafe placement. And certainly not in conformity with the
22
     remedial orders of the Court.
23
               Now whether I have the authority to remove those
24
     children -- order them removed, I don't know, but I can tell
25
     you that you're going to be in contempt for unsafe placements.
```

```
1
     So you take your pick.
 2
               COMMISSIONER MASTERS: And Your Honor, I did just
 3
     verify with the regional director, who has been closely
 4
     following this home, and she is confirming that there are three
 5
     kids that are court ordered to be there. And so, we will
 6
     follow up with the Attorney General's Office and that Court
 7
     immediately.
 8
               THE COURT: Thank you. Well, I don't think you need
 9
     to follow up in any Court but this one, actually.
10
               MS. LOWRY: Your Honor (indiscernible) --
               COMMISSIONER MASTERS: Yes ma'am.
11
12
               THE COURT: You just need to look at your case
13
     records.
14
               MS. LOWRY: Your Honor, may I raise a point if we're
15
     done with that case? I have nothing to say about that case.
16
               THE COURT: Go ahead.
17
               MS. LOWRY: So Your Honor, looking at individual
18
     cases is really critically important for understanding what is
19
     happening to the children. One of the things, though, that has
20
     concerned us in this Report is the fact that there are such low
21
     numbers of investigations and closing of homes with regard to
22
     foster homes.
23
               We don't know offhand how many foster homes there are
24
     in the system. But when there are only 23, 24 and three or
25
     five, that were closed, both through DFPS and through HHCC, we
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```
1
     are concerned about what kind of investigations are going on to
 2
     determine whether there are more homes.
 3
               Given what we know that's going on in the group
 4
     facilities, whether there are more homes that perhaps should be
 5
     cited as well.
 6
               THE COURT: Well, I think we have to rely on the
 7
     Monitors to check that out. What do you think, Mr. Ryan and
 8
     Ms. Fowler? They're shaking their head yes. So it looks like
 9
     DFPS has this special investigator who was assigned to A.C.'s
10
     runaway case. So that was from the -- Page 381, I think. Is
     that right?
11
12
               MS. FONVIELLE-BAUGHMAN: Yes, that's correct.
13
               THE COURT: That was A.C. So when was a special
14
     investigator assigned?
15
               MS. FONVIELLE-BAUGHMAN: The special investigator was
16
     assigned on May the 11th.
17
               THE COURT: So that was three days after the child
18
     ran away?
19
               MS. FONVIELLE-BAUGHMAN: The child ran away on the
20
     9th. She left the caseworker's car and didn't want to return.
21
     She apparently returned at some point according to the
22
     documentation, and then subsequently ran away again.
23
               THE COURT: Right. I have the second runaway.
                                                                The
     first runaway in April. The second one on May the 8th.
24
```

MS. FONVIELLE-BAUGHMAN: The runaway documentation on

the runaway page indicates that the 5/9 was the last documented runway. The documentation, the narrative indicates that she returned home and then ran away again on the 10th. THE COURT: That's not the documentation that the Monitors got, so that's an issue. And so, Mr. Ryan, did you have something to say about T.M.? MR. RYAN: Yes, Your Honor. I just wanted to make sure that the record is clear in this case that the foster home where T.M. was being cared for was substantiated for abuse or

neglect. It was an RTB.

That home has been closed. That caregiver has parents who are also foster parents. There are children in that home. That home was not part of this case. So I just wanted to clarify that the home where this child is being cared for is closed and the case that Commissioner Masters is talking about, where children have been court ordered there are the parents of this caregiver.

THE COURT: Okay. I vacate my order. Counsel, you were right to object and delay this. Thank you. However, to save face, I do have -- still have concerns about that placement and not to save face, I'm kidding. But I have concerns about that Therapeutic Family Life. And apparently you all do, too, which is why they're on heightened monitoring.

Now that's closed, but now one more question to close that out on T.M. Has that license been revoked for that

```
1
     particular -- the -- it was the son of the other couple?
 2
     Commissioner Young?
 3
               COMMISSIONER YOUNG: Just go ahead, Lana.
               MS. ESTEVILLA: Your Honor, yes, That -- the home
 4
     where the fatalities were, yes. That home -- that - the CPA
 5
 6
     did close that home.
 7
               THE COURT: Okay, I -- has the license been revoked?
 8
     Because this is what I understand from Mr. Carson, not from you
 9
     all, but that CPAs have a license, CPAs license the foster
10
     homes. And this was a license. This was apparently a licensed
     foster home. So was that license revoked?
11
12
               MS. ESTEVILLA: The CPA took away the home's license.
13
               THE COURT: Okay. That's what I want to know.
14
     you. Now the A.B. -- and this was in the Monitors' First
15
     Report. This is the three-year-old that was found unresponsive
     on the floor, bleeding from the ear, injuries suspicious of
16
17
     physical abuse.
18
               The Statewide Intake had received several calls in
19
     the month leading up to A.B.'s death, alleging physical abuse
20
     and safety concerns. Those referrals sparked two
21
     investigations for abuse and neglect, neither of which caused
22
     DFPS to remove the child from the placement.
23
               Calls to the Statewide Intake indicated that the
24
     foster parent's partner was physically abusing the child. So
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does that caregiver still have a license?

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MS. TALBERT: That was a non-licensed caregiver and
 1
 2
     CPA actually worked that investigation and they were both
 3
     arrested, is my understanding. And so, there's no children in
 4
     that household, or we have not placed children into that
 5
     relative's household.
 6
               THE COURT: How did they get in there, if they were -
 7
     - how did a PMC child get in there, into a home that was
 8
     unlicensed?
 9
               MS. TALBERT: So it's like a fictive kin or kinship
10
     care.
               THE COURT: Well, there wasn't any relation to the
11
12
     child, was there?
13
               MS. TALBERT: That was aunt. An aunt.
14
               THE COURT: Okay.
               MS. TALBERT: And uncle, is what I believe. Or it
15
     was two males, yeah. So maybe it was uncle --
16
17
               MR. RYAN: They were friends of the father, Your
18
     Honor.
19
               MS. TALBERT: Friends of the father. So fictive kin,
20
     fictive relationship with the child.
21
               THE COURT: So those people are listed into the
22
     databank for never having children placed by the Department
23
     again, right?
24
               MS. TALBERT: Yeah, so they're actually listed as
25
     like reason to believe for physical abuse into our system.
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```
1
               THE COURT: So C.G., who was I guess four years old -
 2
     - sorry, 14 years old -- the one that hung herself in Williams
 3
     House, who'd just been discharged from a psychiatric facility
 4
     and required monitoring at all times, which obviously didn't
 5
     happen. She was alone -- left alone in the bathroom for 30
 6
     minutes. Williams House is closed, is that right?
 7
               COMMISSIONER MASTERS: That is my understanding, Your
 8
     Honor.
 9
               WOMAN: Yes, yes, Your Honor.
10
               THE COURT: So Williams House was under what CPA?
               MS. ESTEVILLA: Your Honor, Williams House was a GRO.
11
12
               THE COURT: Okay. And does that -- does Williams
13
     House still have a license?
14
               MS. ESTEVILLA: No, Your Honor.
15
               THE COURT: That was revoked, then, correct?
16
               MS. ESTEVILLA: Your Honor, they voluntarily
17
     relinquished their license before the revocation.
18
               THE COURT: Okay. E.C., that drowned in the above-
19
     ground pool, when her licensed foster parents inadvertently
20
     left the ladder in place, three foster children in the home.
21
     think this is the one I thought where the Judge says keep the
22
     children there, where the State Judge said --
23
               MS. ESTEVILLA: Your Honor, that's my understanding,
24
     yes.
25
               THE COURT: And so, this was -- was this a right to
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1
     believe, a negligent supervision? Yes. And was this
 2
     overturned by anybody?
               COMMISSIONER MASTERS: My understanding, there's
 3
 4
     administrative review pending for the disallowance that we were
 5
     planning to put against the home.
 6
               THE COURT: Okay. And --
 7
               COMMISSIONER MASTERS: The family is challenging our
 8
     RTB.
 9
               THE COURT: Okay, but no further children are being
10
     placed there?
11
               COMMISSIONER MASTERS: There are no children there.
12
               THE COURT: Well, they've got those other -- the
13
     siblings of this -- of the deceased child, right?
14
               COMMISSIONER MASTERS: I believe those children were
15
     adopted by them.
16
               THE COURT: Okay, they're still there?
17
               COMMISSIONER MASTERS: Yes, Your Honor.
18
               THE COURT: Okay. So who -- will HHSC review this
19
     appeal or who reviews it?
20
               COMMISSIONER MASTERS: So we will review their -- oh
21
     goodness, I've lost my words, but their complaint about the
22
     disallowance that we want to put on their home, we will review
23
     that. I believe -- I think this might be a 2INgaged home. And
24
     I think it's closed, but they may be able to speak to that.
               MS. ESTEVILLA: It's closed and HHSC would review if
25
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```
1
     the agency appealed any of the deficiencies. I'd have to look
 2
     that up to see if they did, so HHSC would hold the review of
 3
     the deficiencies related to the fatalities.
 4
               MS. DWYER: Your Honor, this is Shirley Dwyer with
 5
     2INgage.
               And the home is -- was (indiscernible).
 6
               THE COURT: Okay, go ahead. Start over. I was
 7
     coughing. Please.
 8
               MS. DWYER: Sure. This is Shirley Dwyer with
 9
     2INgage. And the home was licensed through PCHAS, which is a
10
     provider that we use. It was not licensed through
     (indiscernible). I'm sorry Presbyterian Children's Home.
11
12
               THE COURT: And you use that home also?
13
               MS. DWYER: We did use that home, yes ma'am.
14
               THE COURT: Are you using it anymore?
15
               MS. DWYER: We are not.
16
               THE COURT: Okay. So then A.F., a child fatality,
17
     and an investigation's under pending, A.F. had an overdose of
18
     acetaminophen on November 30th, 2020.
19
               MS. TALBERT: Yes.
20
               THE COURT: After meeting with A.F. on social media,
21
     I mean, he picked her up in Amarillo and drove her to a hotel -
22
     - apartment in Lubbock. She had 39 placements in the more than
23
     15 years she was in DFPS care. A runaway status twice. Six
24
     shelters. In November, the caregiver failed to notify the
25
     police after she ultimately ran away, which is inconsistent
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1
     with the kinship agreement she signed. And this was some kind
 2
     of a fictive kin placement.
 3
               MS. TALBERT: Yes, that's correct.
 4
               THE COURT: She also left A.F. in the care of her
 5
     other fictive kin, a 14 year old boy, the 17 year old and the
 6
     14 year old were left alone, which was in violation of her
 7
     agreement also. So CPI initially issued a disposition or ruled
 8
     out as to all allocations. And that has been reviewed, is that
 9
     right?
10
               MS. TALBERT: That is correct.
11
               THE COURT: Have you got a final determination?
12
               MS. TALBERT: Yes, two allegations regarding the
13
     neglected supervision and the alleged sex trafficking, which
14
     was on the 8/4 and 8/5 date. We actually did an administrative
15
     closure on those two actual allegations because that was prior
     to her being a fictive kin or for us, approving that placement.
16
17
               THE COURT: So is there -- are there any
18
     investigations with right to believe as to the negligent
     supervision ongoing --?
19
20
               MS. TALBERT: No.
21
               THE COURT: -- leaving the children alone? Why is
22
     that?
23
               MS. TALBERT: No.
24
               THE COURT: Is that okay, to leave the children alone
25
     like that?
```

```
1
               MS. TALBERT: At the time that she -- well, there's -
 2
     - at the time that we did the investigation on some of those
 3
     pieces, she was not the fictive kin. At the time she was
 4
     fictive kin and left the I think 16 and 14 maybe or I wish I
 5
     had the actual -- hold on. Let me see if I have them.
 6
               I think it was 16 and 14 home alone. We did not find
 7
     that as considered neglectful in our definition of
 8
     unreasonable. She does not have -- she has one of her -- a
 9
     child that she's caring for that is not with DFPS or in our
10
     care, TMC or PMC in her household. (indiscernible) there's no
     other placements.
11
12
               THE COURT: Does she have a license?
13
               MS. TALBERT: No.
14
               THE COURT: Isn't this where she took the kids to the
15
     -- two girls to a hotel and sent two men over? And you don't
16
     think there's anything wrong with that?
17
               MS. TALBERT: So that was prior to her becoming a
18
     fictive kin or any kind of placement or known --
19
               THE COURT: But she had that history. For goodness'
20
     sake, she had that history, and you let them place -- you let a
21
     PMC child go to that home with a history of sex trafficking?
22
     She took these -- she took that child, who hanged herself, and
23
     another 14 year old to a hotel and sent two men over for the
24
     night. Does that not --
25
               MS. TALBERT: Well --
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```
1
               THE COURT: -- is that not a red flag, for goodness'
 2
     sake? If that's not a red flag, you all need to get other
 3
     jobs.
 4
               MS. TALBERT: No, absolutely, it'd be a red flag.
 5
     There's a little bit more information around that, that -- of
 6
     how she did it and why she did it. She didn't send the two men
 7
     to be with them at the hotel. So there's a little bit more
 8
     information. But absolutely, that would be a concern for us.
 9
     And we wouldn't have allowed it is that was what the
10
     information was.
               But the information we gathered was a little bit
11
12
     different than that on her, was the (indiscernible) of getting
13
     a hotel room for the two girls, that she asked the two men --
14
     was cousins of hers to check on the females, not necessarily to
15
     be around them --
               THE COURT: Oh please, please.
16
17
               MS. TALBERT: -- or to go into the hotel.
18
               THE COURT: Don't go any further than that. For
19
     goodness sake. I can't believe we're having this conversation.
20
     Okay. We're just moving on. That girl is dead and hanged
21
     herself after you placed her there. So moving on to D.H.
22
     Fourteen year old boy was unresponsive when his foster mother
23
     found him in their home upon a return from the restroom.
24
               I don't know who returned from the restroom. D.H.
```

resided in the home, cared for children with primary medical

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1
     needs. He was diagnosed with involuntary muscle movements,
 2
     spastic quadruple cerebral palsy, all kinds of issues. Was on
 3
     a G -- NG tube, wheelchair and specialized bed.
 4
               She found him unresponsive and managed to resuscitate
 5
     him, but then he stopped breathing again. Meanwhile, she had
 6
     already called EMS. I don't think the Monitors have any
 7
     concern about your findings in this, do you, Ms. Fowler or Mr.
 8
     Ryan?
 9
               MS. FOWLER: No.
10
               THE COURT: So --
11
               MR. RYAN: No, Your Honor.
12
               THE COURT: J.C. Two year old -- one year old child
13
     died while the caregiver was taking a nap.
14
               MS. TALBERT: We believe that to be physical abuse at
15
     this time.
16
               THE COURT: Preliminary medical evidence is strongly
17
     indicative of physical abuse. Is this a licensed placement?
18
               MS. TALBERT: No, this is fictive kin relatives.
19
               THE COURT: And this was another TMC child that was
20
     placed -- okay. Do you have this person with a right to
21
     believe?
22
               MS. TALBERT: The case is still pending. It's still
     open in our investigation stage, but yes, at this time, we do
23
24
     know that it will be a reason to believe, we just don't have it
25
     in our system at this point because we have not resolved the
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```
1
     case.
 2
               THE COURT: Okay. So there are no further children
 3
     placed with that caregiver?
 4
               MS. TALBERT: They -- not that caregiver, no.
 5
               THE COURT: Was there another caregiver in that home
 6
     that has children?
 7
               MS. TALBERT: So, there's actually two people -- two
 8
     adult women in that household. And at the time of this injury,
 9
     it was only one of them. And so, they have their own children.
10
     So the -- how was that -- the other person that was not
     involved or we do not believe was involved with the abuse to
11
12
     this child has those two children, but it's their own children,
13
     nothing -- we don't have custody of those children.
14
               THE COURT: Okay. So you have not placed any
     children in that home with either one of those caregivers,
15
16
     subsequent to this child dying?
17
               MS. TALBERT: That's correct.
18
               THE COURT: And I'm sorry, I misspoke --
19
               MS. TALBERT: Yes ma'am.
20
               THE COURT: -- that the 17 year old overdosed and did
21
     not hang herself. I'm thinking of another child that did.
22
               MS. TALBERT: That is correct.
23
               THE COURT: So J.R., 17 year old, unresponsive in the
24
     home. Well, he had ongoing special medical needs. The
25
     caregiver called EMS. The autopsy's pending. Do you have the
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1 results from that autopsy? 2 COMMISSIONER MASTERS: Your Honor, I believe this is 3 one -- this investigation remains open, but I think it is being 4 investigated by HHSC and not us. 5 THE COURT: What do you know about this, HHSC, what's 6 the autopsy show? 7 MS. ESTEVILLA: Your Honor, his investigation is 8 being investigated by provider investigation because this is an 9 HCS facility that the child was placed in. And I don't have 10 that information, but we have somebody in that division that can provide us that information, so we'll get that. 11 12 THE COURT: Okay. And C.S. was 21 months, I think. 13 I don't think there are any questions about your determination 14 on that from the Monitors. E.T., five years old. Had a --15 came into care with an anoxic brain injury and a failure to thrive. I don't think that there's any question about your --16 17 in the -- with the Monitors about the reason -- about the cause 18 of that death. Am I correct, Monitors? 19 MR. RYAN: That's correct, Your Honor. 20 THE COURT: There's some deaths that were ruled out 21 for possible neglect. A six -- that was a 16 year old male 22 that went to the waterpark with his girlfriend and her parents. 23 Another -- this is a PMC child. Of course, these are all PMC 24 children. Records indicate that the CPS worker approved the

trip to the waterpark, but would not have approved the evening

1 trip to the beach, which is what happened. 2 The child had alcohol. This is the one with alcohol, 3 was found at autopsy. You didn't find any reason to believe 4 that there was negligent supervision from your placement because the child was with his girlfriend and the girlfriend's 5 6 parents? 7 MS. TALBERT: Yes, that's correct. 8 THE COURT: Did you get a call -- did anybody get a 9 call from his placement caregivers that he hadn't returned home 10 after dark? 11 MS. TALBERT: It was actually immediately with law 12 enforcement. The girlfriend's parents was at the ocean with 13 this child and they called law enforcement. And so, it was an 14 immediate response of people involved with this child that we 15 couldn't find or child fatality. 16 THE COURT: So the Monitors, because there's no 17 investigation, can't determine whether your call was correct or 18 not correct on that. And a -- okay, then we've covered all of 19 the child fatalities. Should we go to the Children Without 20 Placement? CWOP? Child? Charlie, the CWOP? 21 CLERK: (indiscernible). 22 THE COURT: You did? Here? Thank you. Ms. Lowry, 23 do you want to talk about the CWOP, Children Without Placement 24 regarding the maltreatment in care, unsafe placements for

children without a placement? I just don't know why this is

1 happening, actually. Can you explain why there are Children 2 Without Placements, DFPS, HHSC? 3 COMMISSIONER MASTERS: Your Honor, this is Commissioner Masters, and --4 THE COURT: Some are runaways. I understand that. 5 6 But the ones that are not. 7 COMMISSIONER MASTERS: Yes. And taking into 8 consideration, you know, the comments that I know you may feel 9 about this. I'm going to try to tread lightly. So what I will 10 say is that Children Without Placement is when they are sleeping in the office, we do not consider that a placement. 11 12 That is not where we want the children. That only happens when 13 we cannot find a placement. 14 Either the provider refuses to take them or the child 15 refuses to go to the placement that we have found. And so, I 16 know there is this issue of licensing for the SSCCs and an 17 unlicensed placement. I'm not sure why we have interpreted a 18 law -- I mean, they take over for us, and so they should have 19 the same rights to do what we do when there's a child without a 20 placement. And I feel like I'm not being clear. 21 THE COURT: Well, they don't take over. You are, but 22 what you're saying is, is they replaced DFPS caseworkers in 23 their catchment area. 24 COMMISSIONER MASTERS: Correct.

THE COURT: But they do not replace you.

```
1
     orders cover you and everywhere you place these children --
 2
               COMMISSIONER MASTERS: Correct.
 3
               THE COURT: -- whether they're with SSCCs and CPAs,
     or whether they're in your own facilities.
 4
 5
               COMMISSIONER MASTERS: Yes. Understood. And so,
 6
     when they have a child in the office, it is not their
 7
     placement. It is -- there is nowhere for that child to go.
 8
               THE COURT: Why is that?
 9
               COMMISSIONER MASTERS: And so, it isn't -- because
10
     either the provider has refused to take the child because of
11
     their history of aggression, sexual aggression or physical
12
     aggression, or it is my --
13
               THE COURT: Are these people you have contracts with?
14
               COMMISSIONER MASTERS: Go ahead.
               THE COURT: Do you have contracts with these -- do
15
16
     you have contracts with these --?
17
               COMMISSIONER MASTERS: Yes ma'am.
18
               THE COURT: -- CPAs for placements?
19
               COMMISSIONER MASTERS: Yes.
20
               THE COURT: Do they get to --?
21
               COMMISSIONER MASTERS: Yes.
22
               THE COURT: Do they get to deny placements in your
23
     contracts?
24
               COMMISSIONER MASTERS: The only -- yes, they do not
25
     have the same -- no eject, no reject clause that the SSC's
```

1 have. 2 THE COURT: Okay. 3 COMMISSIONER MASTERS: And they can -- no, we have 4 the beds, Your Honor. We just don't have -- we all -- we just 5 don't always get the providers to say yes, we will take the kid 6 because of the history. And the child can refuse the 7 placement, which is something new for me coming from Kansas. 8 But the child has a right to say, no, I won't take 9 this placement you have found for me. Or they run from the 10 placement. I have worked CWOP myself to try to understand from the kids. And some of them that it upsets them because they're 11 12 like I'm being judged for my history and that's not me anymore. 13 But the provider won't take that risk on me because 14 of everything that's been disclosed to them. And I've had 15 other kiddos tell me, I run because I can. And I like to be in 16 CWOP because I like the staff. I like the freedom. 17 less structure that we cannot force them to go to school. We 18 can't force them to sleep or eat at a certain time. 19 THE COURT: Well --20 COMMISSIONER MASTERS: And they can hang out with 21 their friends. 22 THE COURT: But you do have children that are CWOP 23 that are with their caseworkers from DFPS in DFPS offices 24 overnight that have overdosed with open medication. What page

does that start on, Ms. Fowler, so I can quote that correctly?

1 Of course you've got the unlicensed GROs, the SSCCs are placing 2 them in. Mr. Carson gets it -- the -- chastised for that as 3 well. Family Tapestry and Whataburger is just beyond the 4 further discussion. 5 MS. FOWLER: Judge, the deficient investigation would 6 start on Page 16. 7 MS. LOWRY: Your Honor, I think the CWOP discussion 8 is in a document. 9 THE COURT: Yes, it is a 40-some-page document. 10 pages filed by the Monitors earlier. 11 MS. LOWRY: Yes. 12 THE COURT: Here's, on Page 16, a 15 year old youth 13 without placement who was under DFPS direct supervision, a 14 facility uses a temporary location, access and adjusted 15 prescription medications. 16 Six of one and 20 of another pill. The reporters 17 state the medication was locked up in a medication box, which 18 RCCI investigator determined was locked in the kitchen on top 19 of the refrigerator. Somehow, the child got the key allegedly 20 and the staff were absent from the kitchen. 21 One staff member was in the restroom, another was in 22 a different room nearby. A lack of supervision by the DFPS

staff members assigned to supervise the child of an

medications and adjust the pills.

investigative record document achieved was able to remove

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ideation.

The Monitors really found that an allegation of neglectful supervision should've been sustained, substantiated, even though RCCI ruled out any findings of neglect. So that is one finding that the Monitors have challenged. And unless there's further information, I certainly agree with that. COMMISSIONER MASTERS: Well, that's baffling and concerning to me as well, Your Honor. I don't have a -- there is no good response to that. THE COURT: In another one, the DFPS staff reported that a youth aged 15 without a placement disclosed, she consumed 15 pills. At the time of that incident, she was also supervised by two caseworkers at a DFPS office because a placement couldn't be located for her. She took the medication from a caseworker's work station, transported to the hospital, where it looked like her blood levels were normal. And she did not have any reported drugs in her. And the medical staff advised that the youth's statements were not consistent with the allegations. But the investigator did not sufficiently question the youth and the DFPS staff responsible for supervising the youth. But one of the most troubling aspects of the investigation, is the record showed that the staff responsible was not aware of the youth's extensive history of suicidal

So that's another one, a finding that the Monitors $\,$

disagreed with. And if those are the true facts, then I would disagree as well. And we've discussed at length I think the SSCC's placements of children in unlicensed facilities.

MR. DIXON: Judge, Stephen Dixon on behalf of
Plaintiff Children. I'd like to make a comment on the Children
Without Placements and the SSCCs. I think in yesterday's
hearing we heard from Mrs. Letts, who's over community based
care. I'd have to call it foster care redesign, because I've
been following the case for so many years.

She admits that the Defendant did not take responsibility for the PMC children when the SSCCs failed. And there's a fundamental misunderstanding of the role of DFPS we see here. The Defendants cannot delegate the ultimate responsibility for these children.

A technical assistance letter is not enough when there's essentially a homeless child and progressive intervention plans, which they talk about that is going to be put in place are not enough when kids are not -- without placement.

And so, there's a fundamental understanding. They cannot start working on plans and send letters when there is essentially a homeless child. They -- that is putting too much on the SSCCs. DFPS is ultimately responsible, and that's what we see as the fundamental issue that keeps on coming up here that is preventing this from getting solved.

MS. LOWRY: Your Honor, if I might? I do think that there is -- there are really two issues here. One has to do with the SSCCs and the other has to do with the regular child welfare agencies. And what I think would be important to know is what we thought is happening with regard to the SSCCs.

The SSCCs, as we understand them, take responsibility for a catchment. I don't know other than that, there is a process in deciding to license a particular SSCC, to determining whether the SSCC has familiarity with an expertise in dealing with a range of children who need placement in the catchment area.

It is possible to know what the needs are of the children just in extremely (indiscernible) terms. Then a particular catchment area by looking at the children for example who come from the catchment area you know, and you can determine whether how many teenagers there are, how many babies there are, how many children have mental health problems, need supportive services, that all can be determined roughly by what I think it might be important to look at, is what kind of process is involved when the state decides to license the HSSCs because the SSCs are the low reject, no reject policy.

They are responsible for the kids in the catchment.

And if they are programs that have never developed for -- they

(indiscernible) for example for teenagers. You know, a lot of
these kids, as I'm sure the Court is aware, are kids who have

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1
     been knocking around, basically, in the placement system for
 2
     quite some time.
 3
               THE COURT: Well, like the one who overdosed.
 4
     placements in like, 15 years or something. Ms. Fowler and Mr.
 5
     Ryan, is this something that you can review with HHSC or
 6
     whoever gives the -- whoever's in the contracting department to
 7
     see if these SSCCs who want the contracts understand the
 8
     historic needs of that catchment? Have you done that?
 9
               MR. RYAN: Yes, Your Honor.
10
               THE COURT: They've done that already?
11
               MS. FOWLER: No, we've not --
12
               THE COURT: You've not done that, but you can do
13
     that?
14
               MS. FOWLER: Sure.
15
               THE COURT: Yeah, do you think Commissioner Young and
16
     Commissioner Masters, this might be a good idea?
17
               COMMISSIONER MASTERS: Yes, Your Honor. And just to
18
     let you know --
               THE COURT: And Ms. Rodriguez -- Ms. Rodriguez with
19
20
     the Family Tapestry SSCC seemed so surprised with the type of
21
     children that would be involved. These are children that have
22
     been abused and neglected and gone from foster care placement
23
     to foster care placement. I cannot understand why they would
24
     even enter into a contract without knowing the full range of
25
     children that they would be responsible for with a no reject
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1
     and no eject contract, which is one of the --
 2
               MR. RYAN: But this --
 3
               MS. FORE: Your Honor --
 4
               THE COURT: -- problems with Family Tapestry.
 5
               MS. FORE: Your Honor, I just wanted to -- I
 6
     certainly don't want to make a technical objection to Counsel
 7
     testifying, but there were some statements between Mr. Dixon
 8
     and Ms. Lowry that I do not think were accurate.
 9
               And the one that jumps out at me is I do not recall
10
     Ms. Letts ever saying that the oversight of the SSCCs does not
11
     fall on DFPS. So that's just one thing that jumps out at me.
12
               THE COURT: You know, this was the way I was taking
13
            I just thought it was a good idea to make sure that
14
     there is a reviewing process. I imagine there is, and I can't
     imagine these people signing contracts without knowing what
15
16
     they're getting into other than looking at an opportunity.
17
               I know that -- I know from what exactly what happened
18
     with Mr. Carson, because before ACH stepped in, there was a
19
     foster care redesign contract that was just abandoned because
20
     this -- oh, this is -- there's too many kids with problems. We
21
     can't handle it.
22
               And they were putting them all in RTCs. You know, I
     don't know if you know the historic -- the history behind Mr.
23
24
     Carson's SSCC, but that's it. I mean, they've -- they didn't
25
     know where to put them, so they stuffed them all in residential
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1
     treatment centers. Children with base level care.
 2
               And then, they just disappeared one day. And Mr.
 3
     Carson's operation, ACH stepped in knowing exactly what they
 4
     were stepping into, I might add. And the very first year, I
 5
     think in an incredible monumental effort to meet the needs of
 6
     these children, this nonprofit went in the hole.
 7
               I can't remember if it was $6 and $9 million in the
 8
     first year, because of the -- of what it took to provide a safe
 9
     placement for these children. Mr. Carson, am I stating this
10
     incorrectly?
11
               MR. CARSON: You're stating it correctly, Your Honor,
12
     it was 6 million over three years. And I've shared some
13
     information of our unlicensed placement history with the
14
     Department. I think it's a pretty compelling graph to show how
15
     we struggled to build the capacity we needed for the first two
16
     years.
17
               We had essentially solved the capacity problem for
18
     about four years, where we had almost no use of the rental
19
     house. And then it --
20
               THE COURT: What --
21
               MR. CARSON: I've got a chart that's pretty
22
     compelling. I don't know if I can share my screen or if the
23
     Department wants to share that, but --
24
               THE COURT: Well, what you can do is send it --
               MR. CARSON: -- it's a problem that can be solved.
25
```

1 It just takes time. 2 THE COURT: Send it to the Monitors, send it to DFPS. 3 You've got the Monitors' direct information now. So I use you 4 as the example of somebody who knows exactly what they're 5 stepping into because it was a history before you got there. 6 And I commend you for not sticking those children into 7 residential treatment centers willy-nilly like the prior 8 placement was because they just didn't know what to do with 9 them. 10 And in fact, that's sort of historically with or without an SSCC as if these children with basic needs were 11 12 being placed in RTCs all around the state because they didn't 13 have a place to put them. And so, again, I'm not into 14 (indiscernible) issues. I'm into safe placements. That's as 15 clear as I can make it. And whatever it takes to get safe 16 placements is what we're all going to do together and work 17 together. So --18 COMMISSIONER MASTERS: Your Honor --THE COURT: -- Ms. (indiscernible), I will -- I'll 19 20 just sustain all your objections. That's fine. But my -- what 21 my point is, I want the Monitors to look at that and work with

So these Family Tapestries, I've forgot -- I've already forgotten their -- Children's Shelter is their SSCC, so

DPS or whoever the contracting agency is to see what their plan

is and what their evaluation is.

22

23

24

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1
     that this doesn't happen again with new contracts and new
 2
     catchments.
 3
               MS. FOWLER: I --
 4
               THE COURT: And here we've got some new ones coming
 5
     online that are here today and I asked them to be here
 6
     yesterday and today to look at what's happening with these
 7
     other places. So they can -- because they can prevent this
 8
     from happening in their placements.
 9
               And they can work carefully with the Monitors, with
10
     the two departments, to make sure this doesn't happen in their
11
     placements. And so, your -- both comments from Child Advocacy
12
     and yours are well taken.
13
               So I think we've covered -- let's continue on with
14
     the CWOP. Anything to -- that we need to be talking about on
15
     the Children Without Placements? I see where there's
     legislation that's probably going to pass that's going to
16
17
     prohibit you finally from placing children in DFPS offices and
18
     certain unlicensed placements. So I assume that you all have
19
     kept track of that legislation?
20
               COMMISSIONER MASTERS: Yes, Your Honor, we are
21
     watching that.
22
               THE COURT: Okay.
23
               MR. CARSON: Your Honor, would it be appropriate for
24
     me to ask a question?
25
               THE COURT: Absolutely.
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1
               MR. CARSON: You made a very profound statement this
 2
     morning when you said --
 3
               THE COURT: Just one?
 4
               MR. CARSON: -- when is enough? You said when is
 5
     enough enough?
 6
               THE COURT: Yes.
 7
               MR. CARSON: And that is the critical -- from the
 8
     standpoint of me being able to solve this capacity problem, the
 9
     answer to that question is essential. Yeah, I know there's
10
     some really good agencies that are on heightened monitoring
     that are working very hard to get off of it. They see it as an
11
12
     opportunity to improve.
13
               They see it as an opportunity to serve children
14
     better. They don't want to be on it. And so, I just wonder if
15
     it would be of interest to the Court to -- in -- you're asking
16
     about who's been closed and what's been done, would it also be
17
     of interest to the Court to know who's getting better because
18
     of heightened monitoring? Who is responding well? Who is
19
     improving? Who is building stronger capacity to be able to
20
     serve these kids better because --?
21
               THE COURT: That's what the Monitors are doing, I --
22
               MR. CARSON: I need to know the answers to those
23
     questions.
24
               THE COURT: There's some 82, 90 something places on
25
     heightened monitoring. I've only been focused on the phase
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ones, the most egregious. Some are so egregious, though, how
- that have been egregious that are not even on any kind of

heightened monitoring. Devereux, for instance, I don't know if

you're familiar with what happened with Devereux, but we got

called or the Monitors got -- somebody called called that there

have been a police raid, one of many on Devereux.

And a 13 year old girl who'd been -- I don't know how many times she'd been in placements, tens of times in placements. Since she was two and a half, she'd been brought in and it turns out when she arrived in placement she had been sexually abused by step brothers or somebody in the family to the extent that her bladder was damaged and she had all kinds of other needs.

And by the time she was 13, she had gone into, I think it was Children's Hope that used to hold fights. The staff would hold fights with the children. I don't know if you know the history of some of these places. That was the only one that was revoked before the trial I had in 2014.

I think it was Children's Hope. A great name. They were -- the staff would regularly hold fights between the children and bet on them. This little girl had started there and learned how to fight, one of her skills at Children's Hope.

Then she'd gone to the Hector Garza place and learned another skill that -- well, that wasn't self-cutting, was it, Ms. Fowler?

1 MS. FOWLER: Cutting and she started participating in 2 riots, apparently. 3 THE COURT: She started cutting, self-cutting she 4 learned at Hector Garza, and participating in riots, she picked 5 up at Hector Garza, also subsequently closed. Ended up at 6 Devereux, where the police were called in for I don't know how 7 many times in just a one year period, multiple times. 8 And the police told all the staff to leave, while 9 they surrounded the home now. So in the hour or two that those 10 children were left alone, this little girl had another sexual encounter. And she was arrested with several children for 11 12 participating in a riot. And the Monitors visited her and this 13 is a place that had never -- that was not on heightened 14 monitoring. 15 Now mind you, the Devereux I think was one in 16 Pennsylvania. It's a national company that had been closed 17 down in Pennsylvania because of -- what were the reasons in 18 that? 19 MS. FOWLER: Abuse and neglect. 20 THE COURT: Abuse and neglect. And so, they're 21 probably here also somewhere on the Zooming. And they took 22 issue with the Monitors who filed a separate report on

Devereux. They took issue with the number of times the police

had been called out in a year. It wasn't 13, it was eight or

23

24

25

something like that.

And that home wasn't even on -- it wasn't even on heightened monitoring, and that was a residential treatment center, a residential treatment center. So Deborah Fowler went to visit her in the jail cell and wanted to visit with her attorney to make sure that the attorney that was appointed to represent her, and that the Judge that she went before in the juvenile system knew about her history and her placement history and what she had gone through and how she had picked up these remarkable skills along the way in foster care.

She is now in a placement that the Monitors think is safe. She was not where she was. She's in Florida, is that right, Ms. Fowler?

MS. FOWLER: Yes.

THE COURT: And so, a -- I'm just concerned about what progress is made on the 90 something facilities that are under heightened monitoring. I am horrified at the ones that are not on any kind of monitoring at all. Look at Treehouse, that a district attorney had to raid and seize the children's files with a search warrant before anything happened, before the children were removed.

And Devereux, if you read the -- I don't know if you have access to it because it's filed publicly. But the Devereux Report that the Monitors filed. Subsequent to that, because of that Report, all PMC children and I think all the foster children had been removed out of that placement.

1 But and this is just like, I said yesterday, which I 2 hate to say, I don't like this analogy, but the whack-a-mole. 3 I mean here's one, and then two more pop up that aren't even on 4 anybody's radar. So you can -- to prepare for this hearing, 5 which I felt unprepared for because I had 27 binders of Reports 6 to review and make notice -- take notice and make notes and try 7 to collate in my 74-year-old, almost 75-year-old brain, it's 8 just an impossible task. 9 And I can't thank the Monitors enough. And now that 10 the Governor has directed cooperation between HHSC and DFPS, 11 I'm so grateful for them and hope that he keeps these same 12 positions and keeps these same people in these positions long 13 enough for us to work something out because they keep coming 14 and going, you know? 15 I don't know how many Commissioners we've had since 16 this case started, you know, when the Department was 17 altogether, HHSC and DFPS were to combine. I think seven or 18 eight. Do you remember, Mr. Ryan? Ms. Lowry? I'm sorry 19 you've been in the longest with me. It's been a long -- it's 20 been a number. And --21 MR. DIXON: Half a dozen at least. 22 Yes. So while I appreciate -- yes, I THE COURT: 23 should be informed and we should all congratulate any of those 24 that are working hard to get off of heightened monitoring, my

concerns are just so much larger than that. It's like -- it's

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1
     hard to know where to begin sometimes, Mr. Carson.
 2
               MR. DIXON: Judge, Stephen Dixon on behalf of the
 3
     children. You -- when you asked when is enough enough, it made
 4
     me flash back to the trial in 2014. We had a big discussion of
 5
     that during the trial and there was testimony --
 6
               THE COURT: We had an anonymous --
 7
               MR. DIXON: -- when we discussed --
 8
               THE COURT: We had an anonymous email from a
 9
     caseworker that said -- because Children's Hope had at least
10
     one death. And that caseworker wrote, why do we -- will we
     never close anything unless there's a death and when is enough
11
12
     enough? And every time I see these, I think of that
13
     caseworker's remark. Go ahead, sir.
14
               MR. DIXON: Yes, the remark basically got down to if
15
     there's no autopsy, there's no RTB. And it just seems like you
16
     know, seven years on we're still faced with the same question,
17
     is that the rule?
18
               THE COURT: It's not and things are changing, Mr.
19
     Dixon, have heart. Both these --
20
               MR. DIXON: Yeah, I think --
21
               THE COURT: It took Mr. Ryan to explain to me, who's
22
     been involved in many more monitoring and master situations
23
     than I have, many more states around the country, to tell me
24
     how slow it is to move a bureaucracy of this size one inch.
25
     And instead, we've gone (indiscernible) --
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1
               MR. DIXON: Well --
 2
               THE COURT: So I want to tell you, in my opinion,
 3
     we've gone quite a ways.
 4
               MR. DIXON: Yeah, and --
 5
               THE COURT: With the help of Commissioner Masters and
 6
     Commissioner Young.
 7
               MR. DIXON: Yes, but I think the Court and the
 8
     Monitors' efforts to get rid of the Downgrade Committee is a
 9
     big step forward. I think that that work -- that effort by the
10
     Monitors and the Court is really going to help us get to more
11
     of these investigations properly.
12
               THE COURT: Okay Mr. Carson, does that answer my huge
     rambling response to you? Does that at least help you identify
13
14
     my concerns?
15
               MR. CARSON: I appreciate it. I -- you know, I have
16
     -- this is my first time, so I don't know all the history. I
17
     think I just hope that we can tell the difference between if an
18
     agency that has a bad staff member or a bad home, and an agency
     that is completely doing a poor job all across the board.
19
20
     thank you for that explanation.
21
               THE COURT: I think, you know, the history is -- and
22
     I think you will find, Mr. Carson, that some of the concerns
23
     you have with RTBs that you may not have had access, from what
24
     I understand, to the full investigation and the facts. It's
25
     possible. So you may be correct on some and incorrect on some
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of your concerns. But your concerns are valid no matter. So
we will see, and the Monitors will be back to you personally on
every one of your concerns.

MR. CARSON: Thank you.

THE COURT: Oh I also wanted to know, there was a closure. I have to ask about this because there were five -- are we going to be able to cooperate now or coordinate between the homes that DFPS recommended closure, 22, what HHSC recommended closures of five, and three ended up closing and one is -- there's a pending one.

It's not even funny, but this is the one with all the dogs in it. You know, with six dogs and multiple puppies. And that's a pending closure. And apparently these people are hoarders. There was a garbage bag with papers on the kitchen table and the garage was so filled up nobody could get into it with stuff.

They were so disorganized they couldn't show the investigator whether or not these dogs had been vaccinated.

They had no -- they couldn't disclose any records. And I think that's the one with -- there's a child also there with a Down syndrome. And a pretty large number of children that have intensive supervision.

And apparently the agency has not spoken about the near-drowning injury to the foster care other than checking on her emotional state. So this -- the Report is just filled with

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1
     these kind of things. So and these -- the people with the dogs
 2
     I think were the ones -- I think with the -- left the 10-month-
 3
     old in a running car while going into the DFPS office of all
 4
     things. Any feedback on that from licensure or right to
 5
     believes or closing, closures, HHSC? Commissioner Young?
 6
               MS. ESTEVILLA: Your Honor, if I may, this is Lana
 7
     Estevilla. The situation with the near-drowning and the --
 8
     leaving the child in the car -- both of those investigations
 9
     were ruled out by DFPS. HHSC did issue citations for
10
     supervision. That was left pending for further review of the
11
     investigation and we will make it a priority to resolve that
12
     one as quickly as possible.
13
               THE COURT: Okay, thank you. And I'm sorry,
14
     Treehouse was on heightened monitoring, but I think not phase
15
     one. Is that right, Ms. Fowler?
16
               MS. FOWLER: That's right.
17
               THE COURT: Yeah, the Treehouse was one of the 90
18
     something that were on some form of heightened monitoring. But
19
     my -- I'm still concerned that -- I mean, if what I'm looking
20
     at is phase one, what on earth -- and Treehouse is not on phase
21
     one and Devereux wasn't on anything, then what is in between
22
     there? I have -- you know, it's actually hard to sleep
23
     thinking about these children.
24
               MS. LOWRY: Your Honor --
               THE COURT: All right, anything else you wanted to
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     raise about the Children Without Placements that I'm -- that I
 2
     -- need to be raised at the hearing today?
 3
               MS. LOWRY: Yes, (indiscernible) Plaintiffs --
 4
               THE COURT: I can't hear you, Ms. Lowry.
 5
               MS. LOWRY: Oh I'm -- I'm not on mute, so maybe I
 6
     just need to speak louder. Sorry, Your Honor.
 7
               THE COURT: Thank you.
 8
               MS. LOWRY: I don't think (indiscernible) from
 9
     Plaintiff's standpoint, Your Honor.
10
               THE COURT: Okay. Let me see if there are any other
11
     areas that we need to cover.
12
               MS. LOWRY: Your Honor, yesterday, you had asked us
13
     what issues we wanted to press for contempt.
14
               THE COURT: Yes.
15
               MS. LOWRY: And we will - with your permission --
16
               THE COURT: They're all in contempt, but what do you
17
     want to press for sanctions?
18
               MS. LOWRY: I'm sorry, Your Honor, yes, for
19
     sanctions. And Your Honor, what I think we would just like a
20
     little bit of time to talk among ourselves and figure that out
21
     so if we could have a few days to do that, that would be
22
     helpful. And we will get back to you by the beginning of next
23
     week?
24
               THE COURT: All right. And I'm not in any hurry to
25
     hear those -- have that hearing on any sanctions, if any.
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1
     more concerned about working through remedies with HHSC and
 2
     DFPS to see what obstacles can be removed or what they need to
 3
     do to bring full compliance into the remedial orders.
 4
     quicker we do that, the quicker this ends.
 5
               MS. LOWRY: Your Honor, we understand that, and
 6
     that's very much in our minds as well.
 7
               THE COURT: And -- all right. Any questions from
 8
     anybody else that's online? This is the time to ask.
 9
               MS. FORE: Your Honor, this is Elizabeth Fore. You
10
     had asked us, DFPS to give you an update on the exceptional
     items and where those stand with the legislature as of now.
11
12
               THE COURT: Yes.
13
               MS. FORE: I have David Kinsey, who's available to
14
     give you an update on that, if you would like it?
15
               THE COURT: Thank you, I would. Do you need to give
16
     the oath, Ms. Purifoy?
17
               MS. PURIFOY: (indiscernible) --
18
               THE COURT: Pardon?
19
               MS. PURIFOY: He was sworn in.
20
               THE COURT: Okay, you were? Okay, he was sworn
21
     yesterday? Thank you, sir, for coming back. Go ahead.
22
               MS. FORE: I don't see them on camera yet. Oh there
23
     he is.
               MR. KINSEY: Hi. Thank you. David Kinsey, CFO and I
24
25
     can just speak to the DFPS part of the exceptional item
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1
     funding. Of course, HHSC would have to speak to theirs.
                                                                So
 2
     you are likely aware we're in Conference Committee right now,
 3
     where they're making final decisions on the appropriations.
 4
               We did have a request for $88.7 million in
 5
     exceptional item funding for the lawsuit. And the House fully
 6
     funded that item, and the Senate funded $63 million of that
 7
     item, and the rest of that's going to be negotiated in
 8
     Conference Committee.
 9
               THE COURT: What about caseworkers?
10
               MR. KINSEY: So the caseworkers, the House fully
     funded that. And that's the -- a total of 312 staff. And of
11
12
     those, we have 192 caseworkers. And the Senate funded half of
13
     that. So that will be part of the discussion at Conference
14
     Committee.
15
               THE COURT: Okay.
16
               MR. KINSEY: And then, the other difference, there's
17
     just one other difference I'll mention between the House and
18
     Senate, and that's what you heard yesterday on the residential
     child care investigation staff, the 58 positions --
19
20
               THE COURT: Yes.
21
               MR. KINSEY: -- the House fully funded those 58 and
22
     the Senate funded 14, I believe, of those positions. So --
23
               THE COURT: Well, maybe you --
24
               MR. KINSEY: -- those are the two differences between
25
     the House and Senate.
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THE COURT: -- can make portions of the Monitors' Report available to the -- to them. Of course, they're publicly available anyway, if it would help your -- help in Conference Committee. MR. KINSEY: Yes ma'am. We can do that. THE COURT: I don't mean to have anything to do with your legislative efforts, but the more you get from the legislation, the better the -- the guicker this is going to be resolved, it seems to me. Now that you're on track to say, okay, these are my goals, this is what we haven't done. And speaking of that, the Monitors' Report reminded me again this morning that RCCL staffing caseloads is not good. And a lot of that -- I have not addressed it or said anything about it because I think a lot of that has to do with COVID over the last 12 months. So we'll look at that again, when they're completely able to go into these physical facilities a little bit easier and do more work. Is that right, Ms. Fowler? MS. FOWLER: Well, their caseloads during the time that they weren't going into facilities were actually not bad. It's --THE COURT: Yes, okay. Well, and speaking of that, Ms. Fowler reminds me that the caseloads during COVID were not bad because you weren't going in there. But now they're going back up, that the visits are -- the caseload that is out of range again, once you're going back in and starting these

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     inspections. So we need to keep an eye on that.
 2
               And if you need to add some inspectors also, you
     might do that quickly for funding purposes. Anything else you
 3
 4
     all need to confer with me about?
 5
               MS. FORE: Your Honor, two more things.
 6
               THE COURT: Ms. Fore, yes.
 7
               MS. FORE: We -- I'm sorry?
 8
               THE COURT: Ms. Fore, yes.
 9
               MS. FORE: Thank you. We narrowed down the list of
10
     exhibits that we want to admit in evidence. And I talked with
     Mr. Ryan about that last night. And we're trying to figure out
11
12
     which exhibits were actually referenced in the Monitors'
     Report. Once we make that determination, I'm wondering if we
13
14
     could make a post-hearing submission to have those particular
     exhibits entered in evidence.
15
16
               THE COURT: Can we not wait for the next hearing and
17
     just submit them then? I mean --
18
               MS. FORE: Your Honor, if that's your preference, I
19
     think we could do that, certainly.
20
               THE COURT: Nothing bad is happening to you today, so
21
     let's not push it. And no use --
22
               MS. FORE: I appreciate that.
23
               THE COURT: No use throwing documents in at this
24
     point.
25
               MS. FORE: Okay, I understand. Thank you. And then,
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1 honestly --

THE COURT: Besides it might confuse me. And you don't want to do that.

MS. FORE: Lastly, I just wanted to let you know that we are -- DFPS is currently evaluating the second Monitors' Report. I understand that pursuant to Federal Rule of Civil Procedure 53, we have 21 days. So if we decide to file any objections, we would file those on or before May 25th. But we haven't decided at this point whether we will.

THE COURT: Okay. I did ask almost every one of your witnesses the trick question: Do you disagree with any facts reported? So that's going to narrow your objections somewhat. Second, you all did have, just for the record, you did have the original draft to add your comments to, at least a week in advance of the hearing.

And I know from my own point of view that was -that's a very short time because it's hard to read this and try
to ingest it in that period of time, let alone the months they
have spent preparing this and checking and double checking.

And I can't tell you how this -- it may reflect in the Report, but these people are the most careful people. They never make a conclusion without double or triple checking. And I hear them talk to their staff -- no, we're not going to say that until we can verify it and do the following.

And they're just very, very careful. And as I told

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     Ms. Masters the last time, these people are an incredible
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     resource. If we could stop working against everything, then I
 3
     think you could benefit from these resources. You're paying
 4
     them enough. So why not use them for help? That's just my
 5
     thought.
 6
               COMMISSIONER MASTERS: Your Honor, if I can, I took
 7
     you up on your offer and I am meeting with the Monitors
 8
     tomorrow.
 9
               THE COURT: Wonderful. Wonderful. I hope
10
     Commissioner for HHSC will do the same. And I thank you all
     very much for being at this hearing. I'm trying to think of a
11
12
     good sanction for Mr. Yetter. I did let him go to his hearing
13
     today, but don't you think, Ms. Lowry, we ought to -- he ought
14
     to sanction himself somehow?
15
               MS. LOWRY: I do think that, Your Honor, definitely.
16
               THE COURT: Well, tell him to self-sanction.
17
               MS. LOWRY: Okay.
18
               THE COURT: And I -- thank you all again very much
19
     for all your cooperation, for being here over this two days.
20
     And I agree with the man who left his mute off. Some of this
21
     was boring for all of us, but very important. So thank you all
22
     very much. You're excused.
23
               COMMISSIONER MASTERS: Thank you, Your Honor.
24
          (Hearing adjourned at 12:38 p.m.)
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CERTIFICATION I, Sonya Ledanski Hyde, certified that the foregoing transcript is a true and accurate record of the proceedings. Sonya M. Ledarski Hyd Sonya Ledanski Hyde Veritext Legal Solutions 330 Old Country Road Suite 300 Mineola, NY 11501 Date: May 24, 2021